

MULTI PARTY TO CONFERENCE CALLS NEW GUIDE FOR TELEPHONE INTERPRETING CONFERENCE CALLS

For quick access follow these simple steps:

- 1 Dial
- 2 Enter your access code: followed by the # key
- 3 Enter the language code from the list below, followed by the # key:

Albanian	702	Hindi	994	Nepali	741	Tagalog	762
Amharic	91	Hungarian	724	Oromo	796	Tamil	729
Arabic	92	Italian	995	Pashto	98	Tetun	551
Bahasa Indonesia	727	Japanese	96	Polish	5	Thai	992
Bengali	706	Kirundi	70	Portuguese	996	Tigrinya	773
Bulgarian	707	Korean	3	Punjabi	749	Turkish	764
Cantonese	93	Kurdish (Kurmanji)	520	Romanian	750	Twi	709
Czech	710	Kurdish (Sorani)	730	Russian	997	Ukrainian	765
Farsi (Afghan)	712	Kurdish(Bahdini)	731	Serbo-Croat	752	Urdu	999
Farsi (Persian)	94	Language Identifier	700	Sinhala	754	Vietnamese	2
French	95	Latvian	733	Slovak	755	Yoruba	794
Georgian	784	Lingala	734	Somali	757	Zulu	770
German	4	Lithuanian	735	Spanish	1	More Languages	700
Greek	993	Mandarin	97	Sudanese	542	Unknown	0
Gujarati	738	Mandinka	739	Swahili	998		
Hebrew	722	Mirpuri	533	Sylheti	526		

To initiate a three way call:

- 4 Wait for the linguist to answer and explain you are dialing in a 3rd party. To dial the third party, **press the * key then press 1**; enter the number you wish to dial and confirm the number when prompted.
- 5 If the user does not answer the call you can leave a voicemail or **press the * key then press 3** to redial the same number.
- 6 To try a different number or release the third party call, **press the * key then press 2** . **Press the * key and then press 1** to start a new 3 way call.
- 7 **Press the * key then 9** at any point to listen to the instructions again.

If you have any questions please contact the Help Desk [03333 449 479](tel:03333449479) or email: ukgovinterpreting@thebigword.com