

**Microsoft Edge** is the new flagship browser that will replace the Internet Explorer browser in due course.

However, it is currently unsupported from a functionality viewpoint with the hosted applications (FPPS Pharmacy Payments, CCG eReferral, Interpreting Service etc.) within the **BSO Pharmacy Portal**

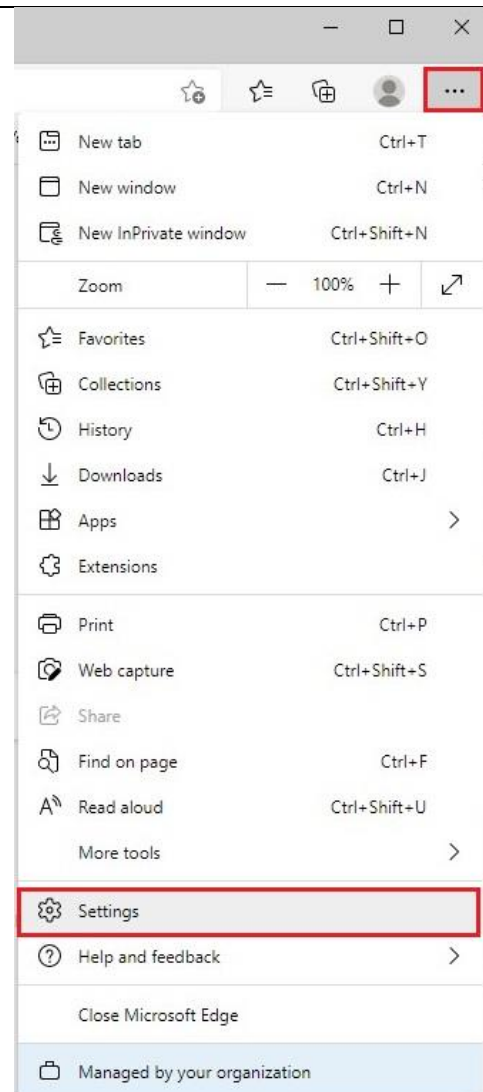
A setting within the Edge browser may be enabled that forces all older Internet Explorer specific links to open within Edge.

### How do I turn this feature off?

*Note: This guide makes the assumption that users are familiar with the mouse left click functionality.*

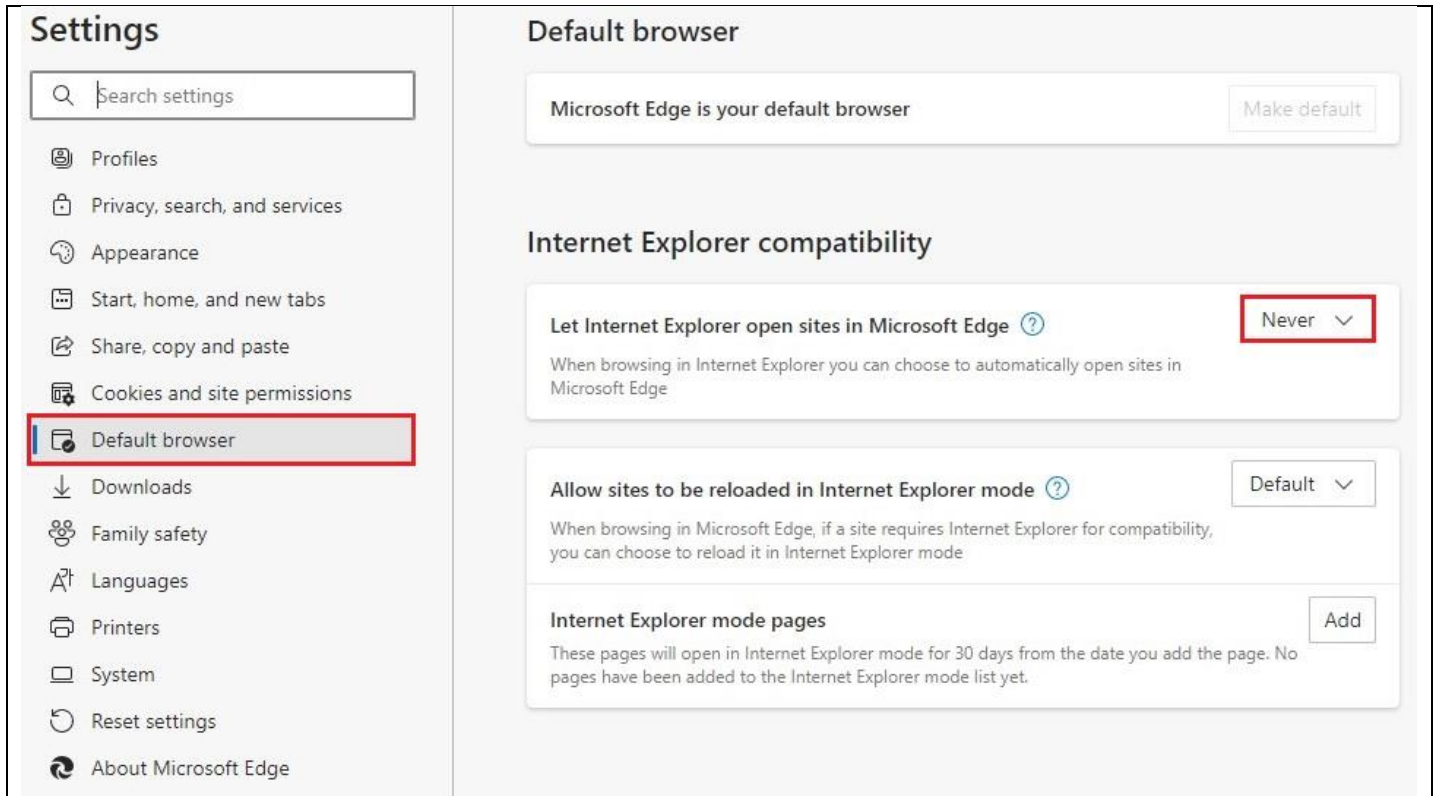
- Open the **Edge** browser
- **Click** the Settings Sub-Menu
  - 3 dots, top right hand corner
- Scroll down to **Settings**
- Click to open the **Settings** Menu

Screenshot provided for visual reference



The screen will automatically open the main **Edge Browser Settings** menu in a new tab.

Screenshot shown below provided for visual reference.



- On the left hand menu, navigate down to **Default browser**.
- **Left click** to select this option.
- The right hand section will change to display the sub options unique to this aspect of Edge.
- Under the option “**Let Internet Explorer open sites in Microsoft Edge**”,
- **Click** the drop down menu arrow
- Select **Never**
- **Close** the tab and / or browser.
- This will automatically confirm the settings. You do not need to click save etc.

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