

Making Changes

Based on the equality issues you identified in 2.2 and 2.3, what changes did you make or do you intend to make in relation to the policy or decision in order to promote equality of opportunity?

In developing the policy or decision, what did you do or change to address the equality issues you identified?	What do you intend to do in the future to address the equality issues you identified?
<p>Disability</p> <p>Training for staff on the potential for certain disabilities to be mistaken for aggression.</p> <p>General</p> <p>Staff will be provided with training on how to deal with abuse/ violence, how to report incidences of abuse/ violence in line with NIGALA's Adverse Incident Policy.</p> <p>Publicly display posters in NIGALA's offices advising visitors of zero tolerance of abuse of employees.</p> <p>Self-Employed Guardians will be advised on how to report incidents of abuse/violence in line with NIGALA's Adverse Incident Policy.</p> <p>Appropriate support will be given to staff and Self-Employed Guardian ad Litem in relation to all incidents of abuse or violence at worker, including those that are related to Section 75 equality groups.</p>	