

**All Community Pharmacies**

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29 September 2020

Web Site : [www.hscboard.hscni.net](http://www.hscboard.hscni.net)

Dear Colleagues,

**Re: HSC Secure Email Communications / Addition of Community Pharmacy section to the Primary Care Intranet**

I would once again like to offer my thanks to community pharmacies that have accessed the pharmacy portal and responded to the test email issued via the HSCB on Thursday 19 March 2020. Most Community Pharmacies (88%) have now responded to the test email with only a relatively small number of pharmacies still working to establish a connection.

I write today to advise that as of 1 October 2020, the HSCB will cease to issue paper correspondence and will communicate with community pharmacies via HSC secure email only.

The small number of pharmacies that are still working to establish a connection to the Pharmacy Portal should continue these efforts urgently and also ensure that contingency plans are in place to continue to receive HSCB communications after postal communications cease on 1<sup>st</sup> October 2020. Please contact your local Practice Support Manager (PSM) if you would like to discuss possible contingencies.

A community pharmacy section has now been added to the Primary Care Intranet (PCI) that can be accessed through the Pharmacy Portal. All HSCB email correspondence with community pharmacy will be added to the 'Correspondence from HSCB' section under the main community pharmacy heading. This section of the PCI will be developed in the upcoming period with information and resources that will be of use to community pharmacists.

I have enclosed a copy of the email communications protocol that has previously been issued to your HSC secure email address. Please retain a copy for your records.

If you would like to discuss any of the above in more detail, please contact your local Practice Support Manager in the first instance who will be able to provide advice and support.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Joe Brogan', written in a cursive style.

Joe Brogan  
Head of Pharmacy