

Based on the equality issues you identified in 2.2 and 2.3, what changes did you make or do you intend to make in relation to the policy or decision in order to promote equality of opportunity?

<i>In developing the policy or decision what did you do or change to address the equality issues you identified?</i>	<i>What do you intend to do in future to address the equality issues you identified?</i>
<p>Gender: The Service will be delivered with specific requirements to ensure equal access irrespective of an individual’s gender.</p> <p>Age: The Service will be delivered with specific requirements to ensure equal access irrespective of an individual’s age. Older people’s communication needs will be taken into account and adapted to suit their requirements.</p> <p>Disability: ‘Issues relating to accessible information for people with disabilities are considered in our Accessible Formats Policy’</p> <p>Ethnicity: ‘Issues relating to accessible information for people whose first language is not English are considered in our Accessible Formats Policy’</p> <p>Sexual Orientation: The Service will be delivered with specific requirements to ensure equal access irrespective of an individual’s sexual orientation.</p>	<p>Findings, lessons learnt and knowledge gained from the outcomes of this Local Enhanced Service will be reviewed and incorporated into any future specification.</p>