

25th June 2019

BY EMAIL

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

Our Ref: FOI 1057

Dear [REDACTED]

Your request for information was received on 9th May 2019 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to the most recent total numbers of people who have requested flexible working, broken down into the different Trusts and the number of successful requests.

Please find the requested information below:

Flexible working agreements BSO (2017-2108)

Organisation	Flexible Working Agreements
Business Services Organisation	289
Health and Social Care Board	111
Guardian Ad Litem Agency	8
Northern Ireland Social Care Council	2
Patient Client Council	13
Public Health Agency	69
Regulation and Quality Improvement Authority	39

Please note that BSO HR are only advised on successful applications for flexible working arrangements as the decision to agree to this is made by the relevant line manager and not recorded centrally.

The BSO do not hold information on flexible working requests and the number of successful requests within Trusts. We would advise you to request the information from each separate Trust in order to ascertain the statistics you seek.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.



In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Liam McIvor', written over a faint circular stamp or watermark.

Liam McIvor
Chief Executive