

24th June 2019

BY EMAIL

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

Our Ref: FOI 1069

Dear [REDACTED]

Your request for information was received on 28th May 2019 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for information relating to CCTV maintenance and support contracts.

- There is no stand-alone contract in place for the maintenance and support of the BSO CCTV systems. The maintenance of the BSO CCTV cameras is included within the Facilities Management Contract. This contract expires on 31st May 2020.
- Below is a table of current camera suppliers and number of items maintained:

Camera (Supplier)	Units
Samsung	23
Hikvision	40
Vista	1
Chubb	3

- The information requested regarding point of contact for the management of this contract is considered exempt from disclosure under Section 40 of the Freedom of Information Act 2000 (Personal Information).
- Further information regarding public sector tenders can be found via the following link:
<https://www.ojeu.eu/>

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,

Providing Support to Health and Social Care



Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Liam McIvor
Chief Executive