

11th December 2019

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

BY EMAIL

Our Ref: FOI 1138

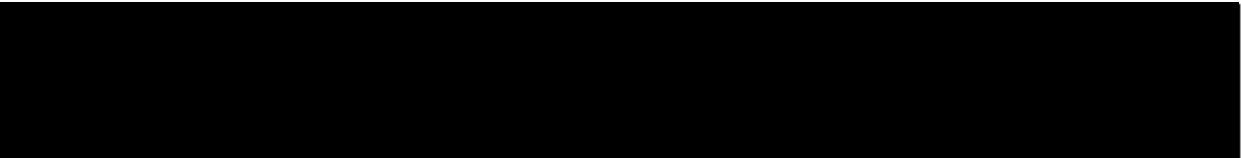
Dear 

Your request for information was received on 8th November 2019 and was dealt with under the terms of the Freedom of Information Act 2000.

Firstly, please accept my apologies for the delay in issuing you with a formal response.

The information you requested pertained to the total number of people who have reported that they have not received emails in relation to job applications. The BSO does not hold this information.

Correspondence relating to "Regret" outcomes, following shortlisting, is an HSC system generated activity which occurs as soon as the relevant chairperson completes the shortlisting. Any queries raised by applicants regarding delivery of such correspondence should be directed to the relevant chair person.


I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ



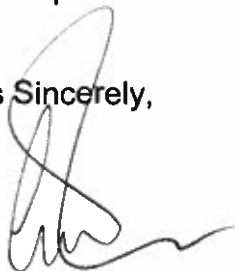
If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Liam McIvor', written over a light blue horizontal line.

Liam McIvor
Chief Executive
BSO