

8th August 2022

BY EMAIL

Our Ref: FOI 1759

Dear 

Your request for information was received on 11th July 2022 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to immigration enforcement checking and advice service status checks.

Please find this information below and attached.

**How many status checks were made for each of the following years,
By Year - 2019, 2020, 2021;**

Please find attached

By Trust (South Eastern, etc);

The BSO do not undertake checks on behalf of HSC Trusts

By Nationality

Please find attached



What was the total cost of these checks (i.e. 80p per minute for checks by phone).

We are unable to provide this information as the charging for our telephone service does not differentiate these costs.

How many times total has the complaints process and/or dispute resolution process been used? (i.e. dissatisfied with the accuracy of a status check)

None

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

Karen Bailey

Karen Bailey
Chief Executive

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NATIONALITY	Number of checks
Albanian	3
Algerian	3
American	3
Bangladeshi	5
Bhutanese	1
Bolivian	1
Brazilian	3
Cameroonian	1
Canadian	2
Chinese	27
Eritrean	18
Ethiopian	1
FIJIAN	1
Filipino	11
Gambian	1
Ghanaian	6
Guinean	1
Hong Kong/Chinese	2
Indian	6
Iranian	17
Iraqi	4
Ivorian	1
Japanese	1
Kuwaiti	4
Libyan	2
Malawi	1
Malaysian	1
Moroccan	7
Namibian	1
New Zealander	2
Nigerian	14
Pakistani	12
Palestinian	2
Russian	1
Senegalese	2
Somalian	36
South African	4
Sudanese	60
Syrian	20
Tanzanian	1
Thai	1
Timorese	3
Tunisian	1
Turkish	1
Yemeni	3
Zimbabwean	5
Total Home Office Checks 2019	303

NATIONALITY	Number of checks
Afghanistan	2
Albanian	3
American	46
Angolan	4
Australian	8
Bangladeshi	17
Bissau-Guinean	2
Brazilian	10
Canadian	12
Chinese	48
Congolese	2
Dominican Republic	1
Egyptian	5
Emirati	1
Eritrean	21
Ethiopian	3
Fijian	1
Filipino	15
Ghanaian	18
Grenadian	1
Guatemalan	3
Hong Kong/Chinese	1
Indian	71
Indonesian	1
Iranian	15
Iraqi	20
Jordanian	1
Kenyan	2
Lebanese	1
Lesotho (Basotho)	1
Libyan	2
Lithuanian	1
Malaysian	5
Mexican	2
Moroccan	3
Nepalese	1
New Zealander	2
Nigerian	37
Omani	1
Pakistani	29
Palestinian	2
Peruvian	1
Saudi Arabian	2
Somalian	14
South Korean	15
Sri Lankan	1
Sudanese	19
Syrian	35
Thai	6

Timorese	3
Tunisian	4
Turkish	8
Ukrainian	7
Uzbekistan	2
Vietnamese	2
Yemeni	9
Zimbabwean	3
Total Home Office Checks 2020	552

NATIONALITY	Number of Checks
Afghanistan	5
Albanian	7
Algerian	7
American	89
Angolan	2
Argentinian	1
Argentinian	2
Australian	16
Austrian	3
Bangladeshi	28
Barbadian	2
Belarusian	2
Belgian	4
Belizean	1
Bissau-Guinean	9
Bosnian	1
Botswanan	2
Brazilian	39
British Nation Overseas (Hong Kong)	4
Bruneian	1
Bulgarian	139
Cameroonian	1
CANDIAN	19
Chadian	4
Chilean	1
Chinese	179
Columbian	6
Croatian	5
Cuban	3
Czech Republic	12
Danish	2
Dominican Republic	2
Dual Nationality French and America	1
Dutch	31
Ecuadorian	1
Egyptian	21
Eritrean	145
Estonian	1
Ethiopian	8
Fijian	2
Filipino	51
Finish	1
French	27
German	26
Ghanaian	10
Greek	15
Grenadian	3
Guyanese	5

Honduran	1
Hong Kong/Chinese	30
Hungarian	29
Indian	298
Indonesian	19
Iranian	31
Iraqi	17
Italian	29
Ivorian	3
Jamaican	2
Japanese	4
Jordanian	2
Kazakhstani	2
Kenyan	7
Kuwaiti	25
Latvian	32
Lebanese	2
Libyan	4
Lithuanian	61
Malaysian	26
Mauritian	1
Mexican	7
Moroccan	1
Myanmar/Burmese	1
Nepalese	2
New Zealander	6
Nigerian	82
Norwegian	2
Omani	3
Pakistani	87
Palestinian	24
Panamanian	4
Peruvian	1
Polish	135
Portuguese	113
Romanian	172
Russian	18
SAUDI ARABIAN	10
Serbian	1
Singaporean	2
Slovakian	41
Somalian	45
South African	60
South Korean	2
South Sudanese	7
Spanish	49
Sri Lankan	6
St Lucian	1
Sudanese	38

Swedish	7
SWISS	1
Syrian	89
Taiwanese	3
TANZANIAN	2
Thai	24
Timorese	16
Togolese	1
Trinidad & Tobago	1
Tunisian	6
Turkish	12
Turkmenistan	1
UAE	1
Ugandan	4
Ukrainian	15
Uruguayan	1
Venezuelan	1
Vietnamese	5
Yemeni	13
Zambian	4
Zimbabwean	39
Nationality not recorded separately	19
Total Home Office Checks 2021	2756