

24th March 2023**BY EMAIL**
**Our Ref: FOI 1907**Dear 

Your request for information was received on 22nd February 2023 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to the HSC Leadership Centre.

Please find this information below:

1. The number of associates registered with the Leadership Centre.

There are 348 Associate Consultants registered with the HSC Leadership Centre

2. The number of associates who were formerly employed by other HSC organisations.

214 Associate Consultants were previously employed by HSC Organisations.

3. Any information on the Leadership Centre's specific service to conduct reviews on behalf of other HSC organisations eg. health trusts, SPPG etc.

The HSC Leadership Centre provided leadership and management development to HSC staff and also provided a consultancy service to HSC organisations. As part of the consultancy service offered, this **may** include



reviews. Reviews may be carried out by substantive HSC LC consultants or Associate Consultants.

4. Policy and guidance on Leadership Centre's provision of services, including reviews.

The HSC Leadership Centre provides a consultancy role within HSC. This involves working alongside our clients to provide support and products tailored to their needs which are range of requests including reviews.

5. Does the Centre provide services for non-HSC organisations? if so, what other types of organisations does it serve?

The HSC Leadership Centre is a unit of the Business Services Organisation and provides services only to HSC organisations and NI Fire and Rescue Service.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in cursive script that reads "Karen Bailey".

Karen Bailey
Chief Executive