

5th May 2023

BY EMAIL

[REDACTED]

Our Ref: FOI 1922

Dear [REDACTED]

Your request for information was received on 15th March 2023 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to a copy of the email or document provided to BSO by HY Medical Ltd offering to supply HY9330 FFP3 Respirators.

Please find this information, attached.

Section 40 Personal Information

Redactions have been carried out to documents on the grounds of Sections 40 (2) and (3) (a)(i) (*personal information*) of the Freedom of Information Act 2000. This exemption is absolute and no public interest test is required. The identification of named individuals and personal contact details constitutes personal data as defined in the Data Protection Act 2018 (DPA) and disclosing it would breach the fair processing principle set out in the DPA.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ



If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in cursive script that reads "Karen Bailey".

Karen Bailey
Chief Executive

Enc

From: [REDACTED]
To: [REDACTED]
Subject: Re: UK Office Contact
Date: 16 September 2020 10:45:56
Attachments: [image001.jpg](#)
[image002.png](#)

Hi [REDACTED],

I just wanted to touch base following your email below.

We have a large stock quantity that just arrived in the UK.

Let us know if HSCNI needs any products from us.

I would welcome a further discussion with you.

Kind Regards,

[REDACTED]

On Mon, 7 Sep 2020 at 15:31, [REDACTED] <[REDACTED]@hscni.net> wrote:

"This email is covered by the disclaimer found at the end of the message."

Hi [REDACTED]

Thank you for your email.

One of my colleagues or I will be in touch if we require anything from you.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Procurement Manager

cid:image003.jpg@01D55731.F1367670



Procurement and Logistics Service | 77 Boucher Crescent | Belfast | BT12 6HU

Telephone: 028 9536 [REDACTED] | Email: [REDACTED]@hscni.net

Website: www.hscbusiness.hscni.net

Tender Opportunities advertised on: eTendersNI.gov.uk

cid:image004.png@01D55731.F1367670



From: [REDACTED] [mailto:[REDACTED]@handanhy.co.uk]
Sent: 07 September 2020 15:03
To: [REDACTED]
Subject: Fwd: UK Office Contact

Hello [REDACTED]

Thank you for your time just now, please find my contact details below on the signature.

I double checked with our factory side, the "Non-Medical" is removed from the box allowed by China Gov, and new Instructions for Use (attached) have our UK company details on it as a point of contact.

If you have any questions, please let me know.

Regards

[REDACTED]

Kind Regards

[REDACTED]

Sales Manager

HY Medical London Office

Mobile: [+44\(0\) \[REDACTED\]](tel:+44(0) [REDACTED])

Tel: [+44\(0\)20 8203 \[REDACTED\]](tel:+44(0)20 8203 [REDACTED])

Email: [\[REDACTED\]@handanhy.co.uk](mailto:[REDACTED]@handanhy.co.uk)

Web: www.handanhy.co.uk

handanhy.co.uk is a trading website of Hy Medical Limited, part of Handanhy branding group.

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发件人: [REDACTED] [mailto:[REDACTED]@hscni.net]

发送时间: 2020年7月16日 18:20

收件人: 'export@handanhy.com'

主题: UK Office Contact

重要性: 高

"This email is covered by the disclaimer found at the end of the message."

Good day,

I am contacting you on behalf of Health and Social Care in Northern Ireland.

I was hoping to speak to someone in your UK Gateshead office, however I have been unable to get through to the number provided for the Gateshead office on your website.

Could you please arrange for someone to give me a call on 0289536 [REDACTED].

Best regards,

[REDACTED]



Procurement Manager



Procurement and Logistics Service | 77 Boucher Crescent | Belfast | BT12 6HU

Telephone: 028 9536 [redacted] | Email: [redacted]@hscni.net

Website: www.hscbusiness.hscni.net

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