

28th June 2023

BY EMAIL
kevin.hodges50@googlemail.com

Our Ref: FOI 1978

Dear Mr Hodges,

Your request for information was received 6th June 2023 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to Dispensing Appliance Contractors Data.

Please be advised this information is considered exempt from disclosure under section 43 of the Freedom of Information Act 2000 ('Commercial Interests'). As this is a qualified exemption, a public interest test is attached for your reference.

Please also be advised that although the higher level of information requested has been considered exempt from disclosure, the same level of information previously provided can be offered should you choose.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you



may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in cursive script that reads "Karen Bailey".

Karen Bailey
Chief Executive

Public Interest Test

Public Interest Test [FOI 1978 – request for Appliance data]	
Exemption claimed in respect of Section 43(2) of the Freedom of Information Act 2000 (Commercial Interests)	
In favour of disclosure of information	In favour of not disclosing information
<p>Details of public service contractor processes require openness, transparency and accountability. There may be interest in knowing commercial activities are conducted in an open and honest way.</p>	<p>Disclosure of the requested data would potentially enable anyone to establish how commercially active a contractor is and could cause concerns around commercial sensitivity. Disclosure therefore has the potential to cause significant detriment to the working relationship the Department of Health Strategic Performance and Planning Group (SPPG) and the HSC Business Services Organisation has with its contractors, particularly at a time when the HSC is already under severe pressure.</p>
	<p>In order for SPPG and BSO to provide a responsive and robust Pharmaceutical Service, including supply of appliances, they must be permitted to maintain its excellent working relationship with its Primary Care Partners. It is this working relationship which to date has ensured patient care is maintained with the minimum disruption – even throughout the COVID Pandemic.</p>
	<p>To provide the information sought would be likely to prejudice the commercial interests of any other parties involved in the process (i.e. the appliance contractors) and damage good commercial relations with the other parties.</p> <p>The disclosure of such information could potentially expose BSO to claims of breaches of confidentiality.</p>
	<p>Due to the impact of Brexit and the NI Protocol, SPPG and BSO have set up a Drug Tariff Intelligence Unit for Northern Ireland, which will include information on appliances. Disclosing this information could undermine confidence</p>

	and have a detrimental impact on the development of this vital unit.
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