

6th November 2023

BY EMAIL

Our Ref: FOI 2033

Dear 

Your request for information was received on 29th August 2023 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested in relation to the organisation's ICT Expenditure.

Firstly, please accept my apologies for the delay in procuring this information on your behalf.

Please find this information enclosed.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to



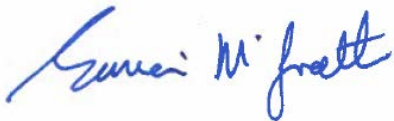
the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

A handwritten signature in blue ink, appearing to read 'Karen Bailey', written in a cursive style.

for Karen Bailey
Chief Executive

Enc

Please include expenditure for the period **April to March** (or closest period based on your financial year). Please enter in £s, not £000s or £ms.
Please include revenue **and** capital expenditure, if possible.

Item	Notes	2022/23 Comments	
Application Development	External supplier developing software customised to your requirements		
Application Integration	External supplier integrating separate applications you use to enable exchange of functionality/information		
Application Hosting	Hosting applications on an external supplier's servers		
Other Hosting	Web or file hosting on an external supplier's servers		
IT Consulting	External supplier providing advice about how to align IT to business requirements. Please exclude maintenance, support or advice through a managed service		
Permanent IT staff	Salary costs of internal, permanent IT staff	11,019,117	
Temporary IT staff	Salary costs of internal, temporary IT staff	4,909,447	

Please do not include spend through a **managed service**. If any or all of the above are provided through a managed service, please enter '0', and state 'Managed service' in Comments column.