

Chief Executive
2 Franklin Street
BELFAST
BT2 8DQ

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

16th November 2023

BY EMAIL

Our Ref: FOI 2062

Dear 

Your request for information was received on 16th October 2023 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested:

The minutes of any meetings between the BSO NIPImS team and BHSCCT project/oversight teams held from the start of October 2023 to date, and subsequent emails from BSI NIPIMs team and any member of the BHSCCT labs project team, specifically addressing any concerns/issues raised regarding risk and barcode scanner problems.

Please accept my sincere apologies for the delay in this matter.

Please find the information relating to your request below and enclosed:

I should advise you that between 1st and 14th October 2023 BSO NIPIMs projects/teams did not meet only with BHSCCT colleagues as meeting(s) held during that period were with regional colleagues.

Furthermore, following clarification provided by yourself in which you advised the names of employees within the BHSCCT whom you believe to be part of their project / oversight teams, please find attached the emails concerned.



Please note that redactions have been carried out to the attached documents on the grounds of Sections 40 (2) and (3) (a)(i) (*personal information*) of the Freedom of Information Act 2000. This exemption is absolute and no public interest test is required. The identification of named individuals and personal contact details constitutes personal data as defined in the Data Protection Act 2018 (DPA) and disclosing it would breach the fair processing principle set out in the DPA.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Karen Bailey
Chief Executive

Date of Sample	Time of Sample	Date of Print	Time of Print
09/10/2023	10:23	09/10/2023	10:23
09/10/2023	09:48	09/10/2023	09:48
09/10/2023	09:38	09/10/2023	09:38
09/10/2023	10:13	09/10/2023	10:13
09/10/2023	10:03	09/10/2023	10:04
09/10/2023	10:29	09/10/2023	10:29
09/10/2023	09:19	09/10/2023	09:19
09/10/2023	10:28	09/10/2023	10:29
09/10/2023	09:33	09/10/2023	09:33
09/10/2023	11:12	09/10/2023	11:12
09/10/2023	10:25	09/10/2023	10:25
09/10/2023	08:55	09/10/2023	08:55
09/10/2023	09:28	09/10/2023	09:28
09/10/2023	08:50	09/10/2023	08:50
09/10/2023	08:54	09/10/2023	08:54
09/10/2023	09:09	09/10/2023	09:09
09/10/2023	09:12	09/10/2023	09:12
09/10/2023	09:38	09/10/2023	09:38
09/10/2023	09:15	09/10/2023	09:16
09/10/2023	09:09	09/10/2023	09:09
09/10/2023	08:50	09/10/2023	08:50
09/10/2023	09:26	09/10/2023	09:26
09/10/2023	10:13	09/10/2023	10:13
09/10/2023	08:25	09/10/2023	08:25
09/10/2023	10:44	09/10/2023	10:44
09/10/2023	09:38	09/10/2023	09:38
09/10/2023	09:18	09/10/2023	09:18
09/10/2023	10:26	09/10/2023	10:26
09/10/2023	09:36	09/10/2023	09:36
09/10/2023	08:23	09/10/2023	08:24
09/10/2023	09:01	09/10/2023	09:01
09/10/2023	09:05	09/10/2023	09:05
09/10/2023	09:29	09/10/2023	09:29
09/10/2023	12:27	09/10/2023	12:27
09/10/2023	10:23	09/10/2023	10:23
09/10/2023	10:38	09/10/2023	10:38
09/10/2023	10:50	09/10/2023	10:51
09/10/2023	11:02	09/10/2023	11:02
09/10/2023	12:51	09/10/2023	12:51
09/10/2023	09:02	09/10/2023	09:03
09/10/2023	08:36	09/10/2023	08:36
09/10/2023	11:39	09/10/2023	11:39
09/10/2023	08:37	09/10/2023	08:37
09/10/2023	11:45	09/10/2023	11:45
09/10/2023	11:03	09/10/2023	11:04

09/10/2023	11:30	09/10/2023	11:30
09/10/2023	09:35	09/10/2023	09:37
09/10/2023	10:48	09/10/2023	10:48
09/10/2023	08:45	09/10/2023	08:45
09/10/2023	09:53	09/10/2023	09:53

Issue	Discussion	Action Needed	Officer Responsible	Date Required	RAG Status
Softcat Scanners do not pick up Practice Code from 2D label	The Softcat scanners were deliberately specified not to pick up practice code from the 2D label. The WPE software is designed to insert the practice code based on the GP cypher code. A GP cypher code is unique to a particular practice. The Softcat scanners therefore mimic the actions of an operator manually typing the request.	No risk identified. Proposed implementation of Softcat Scanners	[REDACTED]	For Go Live	Low
Softcat Scanners are picking up Date and Time of Print rather than Date and Time of Sample.	Although the NIPIMS team has had no access to the firmware of the Softcat Scanners it is accepted that the scanners may be selecting Date and Time of Sample rather than Date and Time of Print. A random sample of 50 actual GP requests from the SET Trust were scanned by SET staff. The data is attached. Of the 50 labels the date and time was exactly the same in 45 cases, varied by 1 minute in 4 cases and by 2 minutes in 1 case. It is proposed that within the Primary care context that there is no material difference between these dates and times.	Minimal risk identified. Proposed implementation of Softcat Scanners	[REDACTED]	For Go Live	Low
Softcat scanners are not compatible with Labcentre data capture	This is correct. Softcat scanners were designed to work with WPE only.	Dependent on whether Labcentre and WPE are to be used at the same	[REDACTED] / [REDACTED]	For Go live	TBA

From: [REDACTED]
To: [REDACTED]@belfasttrust.hscni.net; [REDACTED]
Cc: [REDACTED]
Subject: Barcode Scanners
Date: 12 October 2023 23:40:00
Attachments: [Barcode Reader Test Data.xlsx](#)
[Barcode Scanners Risk Assessment.xlsx](#)
[image001.png](#)

[REDACTED] / [REDACTED] – [REDACTED] has conducted a further risk analysis with the support of [REDACTED] from SEHST on the performance of the barcode scanners procured via CoreLIMS.

Please see attached data which compares the Date of Sample, Time of Sample, Date of Print and Time of Print where out of 50 scanned labels using the Softcat scanners.

The recommendation is to use the scanners as supplied given.

Can you please advise that this recommendation is accepted.

Thanks

[REDACTED]



From: [REDACTED]
To: [REDACTED]@belfasttrust.hscni.net
Cc: [REDACTED]; [REDACTED]
Subject: Test Outcome Report
Date: 02 October 2023 10:45:00
Attachments: [image001.png](#)

[REDACTED] – would you have an hour today to meet [REDACTED] / [REDACTED] and myself to run through the Outcome Report, Coding and Scanners.

Thanks

[REDACTED]

