

6<sup>th</sup> June 2024

**BY EMAIL**

████████████████████  
██

**Our Ref: FOI 2202**

Dear ██████████

Your request for information was received on 15th May 2024 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested in relation to hand sanitiser.

Please find a response as follows:

**1) Has BSO PaLS supplied hand sanitizer to HSC bodies which contains Butylphenyl Methylpropional?**

Yes

**2) If (1) is affirmative, please confirm the quantity supplied in litres and the last date of supply**

60,504.7 Litres Supplied. Last date of supply 14 November 2022

**3) Has the organisation received any complaints or claims from HSC staff, or is it aware of any health issues which have arisen, from the use of hand sanitizer containing Butylphenyl Methylpropional and supplied by BSO PaLS?**

No

**4) Is any residual stock held of hand sanitizer containing Butylphenyl Methylpropional?**

Yes



**5) If (4) is affirmative, please confirm the quantity held in litres**

315,821.9 Litres

**6) If (4) is affirmative, please provide details of the Organisation's plan to dispose of the residual stock and whether an environmental impact assessment has been conducted.**

The BSO has a contract in place with one supplier to repurpose the residual stock to be used as a cleaning agent in other industries/markets.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,  
2 Franklin Street,  
Belfast,  
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

**Website:** [www.ico.org.uk](http://www.ico.org.uk)  
**Phone:** 0303 123 1113  
**Email:** [casework@ico.org.uk](mailto:casework@ico.org.uk)  
**Post:** Information Commissioner's Office  
3rd Floor, 14 Cromac Place  
Belfast  
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



**Karen Bailey**  
Chief Executive