

**30<sup>th</sup> August 2024**

**BY EMAIL**

**Our Ref: FOI 2273**

Dear [REDACTED],

Your request for information was received on 5<sup>th</sup> August 2024 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested in relation to BSO Legal Services (DLS).

Please find a response below:

**'... can you please confirm if the above possess, or practise under, any Law Society of Northern Ireland DX Number(s), and provide same? ...**

- [REDACTED], Directorate of Legal Services (DLS) 'Solicitor Consultant' (information first requested eleven months ago, but to no avail).
- [REDACTED], DLS Chief Legal Adviser.
- The Business Services Organisation (BSO).
- The Directorate of Legal Services (DLS).

[REDACTED] responded to your previous related query as per the email below: -

**From:** [REDACTED]  
**Sent:** 28 April 2023 09:52  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: [REDACTED] Deceased / Re: [REDACTED] ...

Dear [REDACTED]



Thank you for your email below.

In response to your query regarding my registration, I confirm that that I am registered with the Law Society as a Public Service/Government Solicitor (PSO.)

I confirm that I will provide a response to your remaining queries once I receive confirmation from the Trust that you have been provided with all requested information.

Yours sincerely

**Solicitor Consultant**  
Directorate of Legal Services  
Business Services Organisation

2 Franklin Street | Belfast| BT2 8DQ

We do not understand your reference to Law Society 'DX numbers'. DX is a postal/delivery service which is no longer used by DLS. We assume you are referring to registration as a solicitor.

In response to your query regarding [REDACTED] registration, I confirm that that she is registered with the Law Society as a Public Service/Government Solicitor (PSO.)

[REDACTED] has also confirmed that she will provide a response to your remaining queries once she receives confirmation from the Trust that you have been provided with all requested information.

As set out in the email copied above, [REDACTED] has already confirmed that she is a solicitor registered with the Law Society NI. [REDACTED] is also a solicitor registered with the Law Society NI. The registered practice address of both [REDACTED] and [REDACTED] is Business Services Organisation, Directorate of Legal Services, 2 Franklin Street, Belfast BT2 8DQ

**'...can you please update us on this 24 March 2020 announcement from [REDACTED], DLS Chief Legal Adviser (Acting) ...**

**<https://lawsoc-ni.org/statement-from-directorate-of-legal-services>**

**... is everyone still working (e.g., issuing Civil Bills) remotely/'in a very limited capacity from home'?'**

The announcement you refer to was made at the outset of the pandemic during the Covid lockdown. This no longer represents the working arrangements within DLS. Up to date information in relation to DLS can be found on the BSO's website here:

[Areas of Law - Business Services Organisation \(BSO\) Website \(hscni.net\)](https://www.hscni.net/areas-of-law-business-services-organisation-bso-website)

Most BSO staff are now working in line with BSO's pilot Hybrid Working Policy.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,  
2 Franklin Street,  
Belfast,  
BT2 8DQ

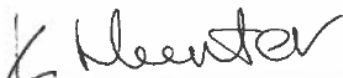
If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

**Website:** [www.ico.org.uk](http://www.ico.org.uk)  
**Phone:** 0303 123 1113  
**Email:** [casework@ico.org.uk](mailto:casework@ico.org.uk)  
**Post:** Information Commissioner's Office  
3rd Floor, 14 Cromac Place  
Belfast  
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



**Karen Hunter**  
**Director of Strategic Planning and Customer Engagement**

**On behalf of Karen Bailey**  
Chief Executive