

16th January 2025

BY EMAIL

Our Ref: FOI 2374

Dear 

Your request for information was received on 16th December 2025 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested relating to the Light Touch Regime:

I am writing under the Freedom of Information Act (2000) to request the following please:

The number of times non-compliance with the Public Contract Regulations 2015 has been reported to the BSO each year between January 1 2015 and November 30 2024

A breakdown of which departments/bodies have been reported to the BSO between January 1 2015 and November 30 2024 and how often each has been reported

Correspondence or documentation relevant to how the BSO has implemented the Light Touch Regime since 2016

I should advise you that the BSO does not have instances of non-compliance reported to it, and as such does not hold such a record.

Departments and Bodies do not report to BSO - however, should you wish to re-evaluate your request, we would be more than happy to revisit your request.

Furthermore, when the BSO uses Light Touch Regime, it does so, as per the Public Contracts Regulations 2015 – please see the link below:



I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as the BSO, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision-making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

The Information Commissioner's Office – Northern Ireland
10th Floor
Causeway Tower
9 James Street South
Belfast
BT2 8DN

Telephone: 0303 123 1114
Email: ni@ico.org.uk

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However, the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,



Karen Bailey
Chief Executive