Equality and Human Rights Screening Template



Business Continuity Plan

NIPEC/20/06

December 2020

In all cases, NIPEC is required to consider the likely equality implications of any policies or decisions. In particular it is asked to consider:

- 1. What is the likely impact on equality of opportunity for those affected by this policy, for each of the Section 75 equality categories (minor / major / none)?
- 2. Are there opportunities to better promote equality of opportunity for people within the Section 75 equality categories?
- 3. To what extent is the policy likely to impact on good relations between people of a different religious belief, political opinion or racial group (minor / major / none)?
- 4. Are there opportunities to better promote good relations between people of a different religious belief, political opinion or racial group?

As part of the audit trail documentation needs to be made available for all policies and decisions examined for equality and human rights implications. The screening template is a pro forma to document consideration of each screening question.

For information (evidence, data, research etc.) on the Section 75 equality groups see the Equality Portal - Screening Resources & Evidence.

(1) INFORMATION ABOUT THE POLICY OR DECISION

1.1 Title of policy or decision

Business Continuity Plan

1.2 Description of policy or decision

- what is it trying to achieve? (aims and objectives)
- how will this be achieved? (key elements)
- what are the key constraints? (for example financial, legislative or other)

NIPEC's corporate Business Continuity Plan (BCP) provides the framework within which the organisation can continue to deliver an appropriate level of service to our service users in the event of any disruption.

This plan takes into account all aspects of NIPEC's business, i.e. processes, personnel, external contacts, infrastructure and technology, and prioritises them into phases within which they need to be recovered by.

The BCP contains checklists based on the pre-determined possible levels of disruption. These checklists inform staff and the Department of Health (DoH) how NIPEC will ensure the continuance of its services and progress to the eventual restoration of normal services. To remain effective and fit for purpose, the plan will be regularly updated in response to current identified threats.

With specific regard to IT services, it should be noted that NIPEC has a Service Level Agreement (SLA) with the Business Services Organisation's (BSO) Information Technology Service (ITS). In addition, BSO ITS has an IT Incident Management Process (see Appendix G) which will result in their officers liaising with NIPEC regarding areas such as emergency responses, backup, restore and recovery procedures for IT equipment, and system and network software.

This is a generic document which details the actions and processes required to maintain the operation of NIPEC's services during times of disruption. It indicates roles, responsibilities, accountabilities, actions and decision processes that should be followed and achieved when this plan is activated.

The aim of this plan is to ensure that NIPEC can recover its services in a timely manner. Its objectives are to:

- identify the risks faced by NIPEC
- prevent or reduce identified risks that could affect NIPEC
- mitigate the effects of those risks once they have occurred
- allow critical services to continue until the disruption is over
- set achievable recovery aims to enable a phased, efficient and fast recovery to normal

level of service.

1.3 Main stakeholders affected (internal and external)

For example staff, actual or potential service users, other public sector organisations, voluntary and community groups, trade unions or professional organisations or private sector organisations or others

Current NIPEC employees

NIPEC Council members

Nursing and Midwifery Registrants / professional bodies

Department of Health / Sponsor Branch / CNO's office

Key Stakeholders (eq. HSC Trusts)

General Public

1.4 Other policies or decisions with a bearing on this policy or decision

- what are they?
- who owns them?

NIPEC's Business Plan 2020-21

NIPEC's Corporate Plan 2017-21

NIPEC's Professional Workplan

(2) CONSIDERATION OF EQUALITY AND GOOD RELATIONS ISSUES AND EVIDENCE USED

For information (evidence, data, research etc.) on the Section 75 equality groups see the Equality and Human Rights Information Bank on the BSO website – http://www.hscbusiness.hscni.net/services/1798.htm

2.1 Data gathering

What information did you use to inform this equality screening? For example previous consultations, statistics, research, Equality Impact Assessments (EQIAs), complaints. Provide details of how you involved stakeholders, views of colleagues, service users, staff side or other stakeholders.

NIPEC staff monitoring data as at December 2020

NIPEC Council data as at March 2015

NMC Equality and Diversity UK data 2019/20

NI HSC Workforce Census as at March 2020

Census 2011

NI Health Survey (NISRA) 2017

NI Life and Times Survey (NILT) 2016

Office for National Statistics (ONS) Sexual Orientation UK 2017

The Gender Identity Research and Education Society (GIRES)

2.2 Quantitative Data

Who is affected by the policy or decision? Please provide a statistical profile. Note if policy affects both staff and service users, please provide profile for both.

NB. NMC Equality and Diversity data relates to the 716,607 nurses and midwives who were on the NMC register on 31 March 2019.

| Category | What is the makeup of the affected group? (%) Are there any issues or problems? For example, a lower uptake that needs to be addressed or greater involvement of a particular group? |
|----------|--|
| Gender | As at December 2020, current figure indicate 92.86% of NIPEC workforce is female and 7.14% is male whilst a survey of NIPEC Council members in March 2015, show 76.9% are female and 23.1% are male |
| | NMC Equality and Diversity data for the UK in 2019/20 reports 10.7% of registrants in the UK are male, whilst 89.3% are female. |
| | NI HSC Workforce Census as at March 2020 reports females represented 92% of nursing and midwifery staff, with 57% working full time. Males represented 8% of the nursing and midwifery workforce, with 90% working full time. NI HSC Workforce Census also reports that 79% of HSC employees are female with 56% working full time. |
| | Most recent mid-year population estimates for NI was 1,851,600; male 49%; female 51% (NISRA, 2017) |
| | The Gender Identity Research and Education Society (GIRES) estimate the number of gender nonconforming employees and service users, based on the information that GIRES assembled for the Home Office (2011) and subsequently updated (2014): |
| | gender variant to some degree 1% have sought some medical care 0.025% having already undergone transition 0.015% |
| | The numbers who have sought treatment seems likely to continue growing at 20% per annum or even faster. Few younger people present for treatment despite the fact that most gender variant adults report experiencing the condition from a very early age. Yet, presentation for treatment among young people is growing even more rapidly (50% p.a.). Organisations should assume that there may be nearly equal numbers of people transitioning from male to female (trans women) and from female to male (trans men). |
| | Applying GIRES figures to NI population (using NISRA mid-year population estimates for June 2018) N=1,881,600: |

18,816 people who do not identify with gender assigned to them at birth 470 likely to have sought medical care 282 likely to have undergone transition. Age As at December 2020, figures indicate NIPEC's workforce falls within the following age groups: 35-39 - 14.29%40-44 - 0%45-49 - 0%50-54 - 21.43% 55-59 - 35.71% 60-64 - 21.43%>65 – 7.14% As at March 2015, figures indicate NIPEC's Council falls within the following age groups: 16-24-025-34 - 7.7%35-49 - 38.5%50-64 - 38.5%65-74 - 15.3%NMC Equality and Diversity data for the UK in 2019/20 reports 8.1% of registrants are aged 61 and over; 27% are aged 51-60; 25.9% are aged 41-50; 22.8% are aged 31-40; and 16.2% are aged between 21 and 30. NI HSC Workforce Census as at March 2020 reports that 43% of nursing and midwifery staff were aged under 40: 25% were aged 40-59; and 32% were over 50 years of age. Most recent mid-year population estimates for NI show (NISRA 2017): 0-19 (inclusive) = 483,978 (26% of NI population) 20-34 = 366,619 (19.7%)35-49 = 370,263 (19.9%)50-64 = 343,522 (18.4%)65-74 = 166.059 (8.8%)75-89 = 118,965 (6.4%)90+ = 12,731 (0.7%)Religion As at December 2020, figures for NIPEC workforce indicate 50% are Protestant, 28.57% are Catholic, 7.14% are neither and 14.29% are unknown. A survey of NIPEC Council members in March 2015 found 76.9% are Christian, 7.7% had no religious beliefs and 15.4% stated 'other' in their response. NMC Equality and Diversity data for the UK in 2019/20 reports 59.5% of registrants are Christian; 9.6% are either unknown or prefer not to answer; 25.5% state no religion; 1.6% are Muslim; 2% are Hindu/ Buddhist/Jewish/Sikh; and 1.7% other NI HSC Workforce Census for this is unavailable.

Census 2011 figures for NI indicate: 45.14% (817,424) are either Catholic or brought up as Catholic 48.36% (875,733) are Protestant or brought up as Protestant • 0.92% (16,660) belong to or had been brought up in other religions and philosophies • 5.59% (101,220) neither belonged to, nor had been brought up in a religion. Catholic - 40.76% (738,108) Presbyterian Church in Ireland – 19.06% (345,150) Church of Ireland – 13.74% (248,813) Methodist Church in Ireland – 3% (54,326) Other Christina (including Christian related) – 5.76% (104,308) • Other religions – 0.82% (14,849) No religion – 10.11% (183,078) Did not state religion – 6.75% (122,233) Political As at December 2020, the political opinion of 78.88% of NIPEC's workforce was unknown, whilst 21.42% of the workforce stated they were broadly **Opinion** Unionist, 'other' or did not wish to answer. Data available for NIPEC Council has been taken into consideration but has been withheld from publication as numbers are relatively small and individuals could be identified. There is no NMC Equality and Diversity UK data for this group. NI HSC Workforce Census for this is unavailable. NI Population (NILT) 2016: Unionist - 29% Nationalist - 24% Neither -46% Other/don't know - 2% Marital As at December 2020, figures indicate 71.43% of NIPEC's workforce is married or in a civil partnership, whilst 28.57% are unknown. Status A survey of NIPEC Council members in March 2015 found 84.6% are married or in a civil partnership, whilst 15.4% stated 'other' in their response. There is no NMC Equality and Diversity UK data for this group. NI HSC Workforce Census for this is unavailable. NI Population (NILT) 2016: Single (never married) – 33% Married and living with husband/wife or civil partner in a legallyregistered civil partnership – 50% Married and separated from husband/wife/civil partner - 3% Divorced/Dissolution - 6% Widowed - 8% Dependent Full data not available, however, the majority of staff are female plus anecdotal evidence indicates about half of NIPEC's workforce have some Status

form of caring responsibilities for family member(s), eg. spouse, elderly parent(s), and/or children in full time education.

A survey of NIPEC Council members in March 2015 found 75% had caring responsibilities for either a child, a dependent older person of a person(s) with a disability.

There is no NMC Equality and Diversity UK data for this group.

NI HSC Workforce Census for this is unavailable.

Census 2011 figures for NI report:

- 11.81% of the resident population provide unpaid care to family members, friends, neighbours
- 3.11% provided 50 hours of care of more
- 33.86% of households contain dependent children
- 40.29% contained at least one person with a long-term health problem or a disability.

NI Health Survey (2018) reports 17% of respondents were carers (21% of women and 13% of men).

Disability

As at December 2020, figures indicate 78.57% of NIPEC's workforce state they do not have a disability, 21.43% are unknown and none stated they have a disability.

A survey of NIPEC Council members found 76.8% did not consider they had a disability, whilst 23.1% stated they did, citing either a mental health condition or a long standing illness such as cancer, HIV, diabetes, chronic heart disease or epilepsy.

NMC Equality and Diversity data for the UK in 2019/20 reports 91.4% of registrants do not have a disability, 4.9% are unknown or prefer not to answer, and 3.7% state they do.

NI HSC Workforce Census for this is unavailable.

Census 2011 figures for NI report:

- 20.69% (374, 668) regard themselves as having a disability or long term health problem, which has an impact on their day to day activities.
- 68.57% (1, 241709) of residents did not have long term health condition.
- Deafness or partial hearing loss 5.14% (93, 078)
- Blindness or partial sight loss 1.7% (30, 785)
- Communication Difficulty 1.65% (29, 879)
- Mobility of Dexterity Difficulty 11.44% (207, 163)
- A learning, intellectual, social or behavioural difficulty 2.22% (40, 201)
- An emotional, psychological 5.83% (105, 573) or mental health condition
- Long term pain or discomfort 10.10% (182, 897)
- Shortness of breath or difficulty breathing 8.72% (157, 907)
- Frequent confusion or memory loss 1.97% (35, 674)
- A chronic illness (such as cancer, HIV, diabetes, heart disease or epilepsy. – 6.55% (118, 612)
- Other condition 5.22% (94, 527)
- No Condition 68.57% (1, 241, 709)

NI Health Survey 2017 reports 42% have a long-standing illness (30%) limiting; 12% non-limiting). Full data not available, however, anecdotal evidence suggests staff are Ethnicity white and/or of European origin. A survey of NIPEC Council members found 7.7% were from an ethnic background, whilst 92.3% are white. NMC Equality and Diversity data for the UK in 2019/20 reports 75.5% of registrants are white, 4.5% are unknown or prefer not to say, 8.5% Black/African/Caribbean, 8.6% Asian Bangladeshi/Chinese/ Indian/Pakistani, and 3% are mixed/multiple Ethnic/other Ethnic group. NMC note that just under 20% of registrants are from ethnic minority groups. NI HSC Workforce Census for this is unavailable. Census 2011 figures for NI report: • White – 98.21% (1, 778, 449) Chinese – 0.35% (6, 338) Irish Traveller – 0.07% (1, 268) • Indian – 0.34% (6, 157) Pakistani – 0.06% (1, 087) Bangladeshi – 0.03% (543) Other Asian – 0.28% (5, 070) Black Caribbean – 0.02% (362) • Black African – 0.13% (2354) Black Other – 0.05% (905) Mixed – 0.33% (5976) • Other – 0.13% (2354) • (1.8% 32,596 of the usual resident population belonged to minority ethnic groups) In addition, Census 2011 figures for NI report the following for language spoken by those aged 3 and over: English – 96.86% (1, 681, 210) Polish – 1.02% (17, 704) Lithuanian - 0.36% (6, 249) Irish (Gaelic) – 0.24% (4, 166) Portuguese – 0.13% (2, 256) Slovak – 0.13% (2, 256) Chinese – 0.13% (2, 256) Tagalog/Filipino – 0.11% (1, 909) Latvian – 0.07% (1, 215) Russian – 0.07% (1, 215) Hungarian – 0.06% (1, 041) Other – 0.75% (13, 018) The most recently published population-based data (NI Pooled Household Survey (NIPHS) tables, published 2017) suggests that in 2014/15 the ethnic breakdown in NI was: Ethnicity White - 98.2% (1,409,000); all other

Ethnicities – 1.7% (26,000).

| Sexual Orientation | Full data not available for NIPEC's workforce, but NI population estimate is 1.2% of the household population identifying as lesbian, gay or bisexual. |
|-----------------------|--|
| | A survey of NIPEC Council members found 100% are heterosexual. |
| | NMC Equality and Diversity data for the UK in 2019/20 reports that 1.7% of registrants identify as Gay or Lesbian, 88.5% are Heterosexual or straight, 0.7% are Bisexual, and 9% are unknown or prefer not to say. |
| | NI HSC Workforce Census for this is unavailable. |
| | An estimated 2.0% of the population (1.1 million people) identified themselves as lesbian, gay or bisexual (LGB). This comprised 1.3% identifying as gay or lesbian and 0.7% identifying as bisexual. The percentage in 2017 remains at similar levels to 2016. |
| | A further 0.6% identified as "other", meaning that they did not consider themselves to fit into the heterosexual or straight, bisexual, gay or lesbian categories. This proportion has increased since 2012 (0.3%). A further 4.1% refused, or did not know how, to identify themselves. |

2.3 Qualitative Data

What are the different needs, experiences and priorities of each of the categories in relation to this policy or decision and what equality issues emerge from this? Note if policy affects both staff and service users, please discuss issues for both.

| Category | Needs and Experiences | | |
|----------------------|--|--|--|
| Gender | NIPEC has a predominantly female workforce and the majority of its Council members are female. Almost 90% of NMC nursing and midwifery registrants in the UK are female. Females are more likely to have caring responsibilities than their male counterparts – see dependent section below. | | |
| Age | Older people may be less likely to be computer literate and have access to a computer and the internet. | | |
| | Younger people (registrants, service users and carers) may have a preference for social media (Facebook, Twitter, etc.) as a means of communication. | | |
| | There will be a need to provide age-appropriate information including the use of Plain English. | | |
| Religion | For members of the general public, in planning engagement events and meetings, there is a need to consider a neutral venue/location or appropriate alternative option if a venue is used that is associated with one particular community. | | |
| Political Opinion | For members of the general public, in planning engagement events and meetings, there is a need to consider a neutral venue/location or appropriate alternative option if a venue is used that is associated with one particular community. | | |

| Marital Status | Those who are single, divorced, separated or widowed and living alone may experience feelings of loneliness and isolation if working from home for an extended period. Issues for those with dependents (see below) in terms of timing and location of meetings may be exacerbated for single parents. | |
|-----------------------|--|--|
| Dependent Status | Those who NIPEC wish to engage with that have dependents may require some flexibility in terms of timing and location of meetings, and where applicable, assistance with travelling expenses as per NIPEC's Service User, Carer and Stakeholder Reimbursement Guidelines and Procedures. Those who have caring responsibilities may need flexible working times to meet caring demands whilst working from home if/where this is required. | |
| Disability | Consideration may need to be given to access to buildings/venues and information for those attending NIPEC meetings who have a physical or sensory disability. | |
| | Staff with mental health conditions may need extra support during this time as their conditions may become worse during this time due to changes in routine, loneliness, isolation etc. | |
| | Staff who had reasonable adjustments in place to help them do their job in the office environment may now struggle if they do not have these adjustments whilst working from home | |
| | Staff who have a learning disability may struggle to complete work tasks due to a loss of support from line managers/mentors/support workers if working from home | |
| | Issues relating to accessible information for people with disabilities are considered in our Accessible Formats Policy. | |
| | People with a disability may be less likely to have access to a computer or the internet. | |
| Ethnicity | Issues relating to accessible information for people whose first language is not English are considered in our Accessible Formats Policy. | |
| Sexual Orientation | There is no data to suggest that the needs and experiences of service users differ on the basis of sexual orientation. | |

2.4 Multiple Identities

Are there any potential impacts of the policy or decision on people with multiple identities? For example; disabled minority ethnic people; disabled women; young Protestant men; and young lesbians, gay and bisexual people.

None identified

2.5 Making Changes

Based on the equality issues you identified in 2.2 and 2.3, what changes did you make or do you intend to make in relation to the policy or decision in order to promote equality of opportunity?

In developing the policy or decision what did you do or change to address the equality issues you identified?

What do you intend to do in future to address the equality issues you identified?

Gender:

Women are more likely to have caring responsibilities. If a staff member needs to work a different pattern in the event of disruption, a flexible approach will be taken

Age:

NIPEC will provide alternative formats on request to meet the needs of older people who don't have computer skills or access to a computer/internet and will also consider the need to provide age-appropriate information to meet the needs of Younger people (registrants, service users and carers).

Marital Status:

To combat feelings of isolation and loneliness, promote team cohesiveness and health and wellbeing during this challenging time, it will be the responsibility of all Line Managers to contact their team members on a regular basis should any disruption to normal service or working patterns occur.

Dependents:

Should any disruption occur, and staff with caring responsibilities needs to work from home, then this option will be made available.

If a staff member needs to work a different pattern due to caring responsibilities, a flexible approach will be taken.

Disability:

Staff with mental health conditions who may need more support – to promote team cohesiveness and health and wellbeing during this challenging time, it will be the responsibility of all Line Managers to contact their team members on a regular basis, should disruption occur.

Staff who require reasonable adjustments – line managers will work together with staff

NIPEC will continue to monitor requests for alternative format and/or language to inform future production of electronic and written communication.

A checklist has been developed to assist those organising engagement events and meetings and developing information – this will cover the need to take account of specific needs of the nine groups.

members to ensure they can do their job to the best of their ability.

Staff with a learning disability – line managers will maintain regular contact and extend deadlines or timescales if necessary in the event of disruption to service or business.

The NIPEC Accessible Formats Policy outlines how those developing information should consider alternative formats, and how information and publications can be requested in alternative formats.

An evacuation procedure is displayed within NIPEC's meeting room. A number of NIPEC staff are designated as fire wardens and have responsibility for overseeing the evacuation of NIPEC offices.

Evacuation chairs are located at two places within NIPEC offices – staff have been trained in the use of these.

When organising meetings, those attending are asked to identify any specific requirements including access issues.

Ethnicity:

Accessible Formats Policy outlines how those developing information should consider alternative formats, and how information and publications can be requested in alternative formats, including in another language

As part of HSCNI, NIPEC can access the regional contract for interpreting, translation and transcription services.

2.6 Good Relations

What changes to the policy or decision – if any – or what additional measures would you suggest to ensure that it promotes good relations? (refer to guidance notes for guidance on impact)

| Group | Impact | Suggestions |
|-------------------|--------|-------------|
| Religion | None | |
| Political Opinion | None | |
| Ethnicity | None | |

(3) SHOULD THE POLICY OR DECISION BE SUBJECT TO A FULL EQUALITY IMPACT ASSESSMENT?

A full equality impact assessment (EQIA) is usually confined to those policies or decisions considered to have major implications for equality of opportunity.

How would you categorise the impacts of this decision or policy? (refer to guidance notes for guidance on impact)

Please tick:

| Major impact | |
|-------------------|-----------|
| Minor impact | $\sqrt{}$ |
| No further impact | |

Do you consider that this policy or decision needs to be subjected to a full equality impact assessment?

Please tick:

| Yes | |
|-----|-----------|
| No | $\sqrt{}$ |

Please give reasons for your decisions:

Mitigation has been put in place to address any equality issues identified in the screening of this policy. It is not thought that subjecting this policy to EQIA will present further opportunities to promote equality of opportunity.

(4) CONSIDERATION OF DISABILITY DUTIES

4.1 In what ways does the policy or decision encourage disabled people to participate in public life and what else could you do to do so?

| How does the policy or decision currently encourage disabled people to participate in public life? | What else could you do to encourage disabled people to participate in public life? |
|--|--|
| N/A | N/A |

4.2 In what ways does the policy or decision promote positive attitudes towards disabled people and what else could you do to do so?

| How does the policy or decision currently promote positive attitudes | What else could you do to promote positive attitudes towards disabled |
|--|---|
| towards disabled people? | people? |

| N/A | N/A |
|-----|-----|
| | |

(5) CONSIDERATION OF HUMAN RIGHTS

5.1 Does the policy or decision affect anyone's Human Rights? Complete for each of the articles

| ARTICLE | Yes/No |
|--|--------|
| Article 2 – Right to life | No |
| Article 3 – Right to freedom from torture, inhuman or degrading treatment or punishment | No |
| Article 4 – Right to freedom from slavery, servitude & forced or compulsory labour | No |
| Article 5 – Right to liberty & security of person | No |
| Article 6 – Right to a fair & public trial within a reasonable time | No |
| Article 7 – Right to freedom from retrospective criminal law & no punishment without law | No |
| Article 8 – Right to respect for private & family life, home and correspondence. | No |
| Article 9 – Right to freedom of thought, conscience & religion | No |
| Article 10 – Right to freedom of expression | No |
| Article 11 – Right to freedom of assembly & association | No |
| Article 12 – Right to marry & found a family | No |
| Article 14 – Prohibition of discrimination in the enjoyment of the convention rights | No |
| 1st protocol Article 1 – Right to a peaceful enjoyment of possessions & protection of property | No |
| 1 st protocol Article 2 – Right of access to education | No |

If you have answered no to all of the above, please move on to **Question 6** on monitoring

5.2 If you have answered yes to any of the Articles in 5.1, does the policy or decision interfere with any of these rights? If so, what is the interference and who does it impact upon?

| List the Article Number | Interfered with? Yes/No | What is the interference and who does it impact upon? | Does this raise legal issues?* Yes/No |
|----------------------------|----------------------------|---|---------------------------------------|
| N/A | N/A | N/A | N/A |

^{*} It is important to speak to your line manager on this and if necessary seek legal opinion to clarify this

5.3 Outline any actions which could be taken to promote or raise awareness of human rights or to ensure compliance with the legislation in relation to the policy or decision.

| N/A | | |
|-----|--|--|
| 1 | | |

(6) MONITORING

6.1 What data will you collect in the future in order to monitor the effect of the policy or decision on any of the categories (for equality of opportunity and good relations, disability duties and human rights)?

| Equality & Good Relations | Disability Duties | Human Rights |
|---------------------------|-------------------|--------------|
| None | None | None |

Approved lead officer:

Date:

December 2020

Policy/decision screened by:

Jill Jackson, Head of Corporate Services

Corporate Services Manager

December 2020

Janet Hall, Corporate Services Manager

Please note that having completed the screening you are required by statute to publish the completed screening template, as per your organisation's equality scheme. If a consultee, including the Equality Commission, raises a concern about

a screening decision based on supporting evidence, you will need to review the screening decision.

Please forward completed template to: equality.unit@hscni.net

Equality Unit/BSO/James House/2-4 Cromac Avenue/ Belfast/BT7 2JA

Tel: 028 9536 3961

If you require this document in an alternative format (such as large print, Braille, disk, audio file, audio cassette, Easy Read or in minority languages to meet the needs of those not fluent in English), please contact:

Corporate Services Manager NIPEC 79 Chichester Street Belfast BT1 4JE

Email: enquiries@nipec.hscni.net

Tel: 0300 300 0066