

Agenda**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Thursday 23 March 2017 at 10.00 am in Boardroom, BSO HQ, 2 Franklin Street, Belfast.**

1. Chair's Welcome and Opening Remarks and Apologies
 - Apologies – Miss E P Gordon, Mr J Stewart
2. Declaration of Conflicts of Interest
3. **Minutes**
 - (i) Minutes of Meeting held on 23 February 2017 – **Marked A** **For Approval**
4. Matters Arising from Minutes
 - (i) Action Sheet – **Paper BSO 17/2017 refers** **For Noting**
 - (ii) Schedule of Board Meetings to be held Off-Site 2017/18 – **Paper BSO 18/2017 refers** **For Noting**
5. Chairs Business
 - (i) Non-Executive Board Members – Committee Membership – **Paper BSO 19/2017 refers – Chair to Report** **For Noting**
6. Chief Executive's Report
7. **Finance Report**
 - (i) Finance Report – Month 11 – **Paper BSO 20/2017 refers – Director of Finance (DoF) to Report** **For Noting**
8. **BSO Customer Survey 2016** **For Noting**
 - (i) Results - **Paper BSO 21/2017 refers – Director of Customer Care and Performance (CCP) to Report**
 - (ii) Review of Management Tool – **Paper BSO 22/2017 refers – Director of CCP to Report**
9. Corporate Balanced Scorecard – **BSO 23/2017 refers – Director of CCP to Report** **For Noting**
10. BSO Corporate Risk and Assurance Report 2016/17 – **Paper BSO 24/2017 refers – Director of CCP to Report** **For Noting**

11. Business Services Transformation Programme (BSTP) - Shared Services Project - Highlight Report– *Paper BSO 25/2017 refers – Director of Operations & Chief Executive to Report* **For Noting**
12. Report on BSO Prompt Payment for Period Ending 28 February 2017 – *Paper BSO 26/2017 refers – Chief Executive to Report* **For Noting**
13. Family Practitioner Payment Services (FPPS) – Closure Report – *Paper BSO 27/2017 refers – Director of Operations to Report* **For Noting**
14. BSO Response to Electronic Health Care Record (EHCR) Draft Outline Business Case (OBC) – *Paper BSO 28/2017 refers – Chief Executive to Report* **For Noting**
15. **AOB**
 - (i) International Travel – *Chief Executive to Report*
16. Date of Next Meeting – *Thursday 27 April 2017 – 10.00 am, Boardroom, BSO HQ*