

**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Thursday 25 September 2014 at 2.00 pm in the Mac, St Anne's Square, Belfast.**

1. Apologies – Geraldine Fahy, Hugh McPoland, Karen Bailey
2. Chairman's Welcome and Opening Remarks
3. *Minutes*  
  
Minutes of Meeting held on 28 August 2014 – *Marked A* **For Approval**
4. *Matters Arising from Minutes*
  - (i) Action Sheet arising from Meeting held on 28 August 2014 – *Paper BSO 87/2014 refers* **For Noting**
5. Chief Executive's Report **For Noting**
6. Transition of Regional Interpreting Services to BSO – *Director of Operations to Report* **For Noting**
7. **Financial Matters**
  - (i) Finance Report – July 2014 – *Paper BSO 88/2014 refers – DOF to Report* **For Noting**
8. Implementation of BSTP in BSO – *Paper BSO 89/2014 refers – Director of Operations to Report* **For Noting**
9. Corporate Risk and Assurance Report for 2014/15 – *Paper 90/2014 refers – AD CCP to Report* **For Noting**
10. Corporate Balanced Scorecard – *Paper BSO 91/2014 refers – AD Customer Care and Performance to Report* **For Noting**
11. Annual Quality Report for 2013/14 - CIPFA's Governance Mark of Excellence – *Paper BSO 92/2014 refers – AD Customer Care and Performance to Report* **For Noting**
12. FPS Replacement System – Update – *Paper BSO 93/2014 refers – Director of Operations to Report* **For Noting**

13. Revised Complaints Policy – *Paper BSO 94/2014 refers – AD HR&CS to Report* **For Approval**
14. Revised Fire Policy and Procedures – *Paper BSO 95/2014 refers – AD HR&CS to Report* **For Approval**
15. BSO Board Procurement Assurance Report – *Paper BSO 96/2014 refers – Director of Operations to Report* **For Noting**
16. Any Other Business
17. Date of Next Meeting – *Thursday 30 October 2014 – 2.00 pm – Boardroom, BSO HQ, 2 Franklin Street, Belfast.*