

**Agenda**

**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Thursday 28 November 2013 at 2.00 pm in the Meetings Room, Newcastle Centre, Central Promenade, Newcastle.**

1. Apologies – Geraldine Fahy/Sean Mahon
2. Chairman’s Welcome and Opening Remarks
3. *Minutes*  
Minutes of Meeting held on 31 October 2013 – **Marked A** **For Approval**
4. *Matters Arising from Minutes*
  - (i) Action Sheet Arising from Board Meeting – *Paper BSO 95/2013 refers* **For Noting**
5. Chief Executive’s Report **For Noting**
6. Report on BSO’s Mid-Year Accountability Meeting with DHSSPS – Friday 22 November 2013 – *Chairman to Report* **For Noting**
7. *Financial Matters*
  - (i) Finance Report – October 2013 – *Paper BSO 96/2013 refers – Director of Finance to Report* **For Noting**
8. Corporate Balanced Scorecard – October 2013 – *Paper BSO 97/2013 refers – Director of Customer Care and Performance to Report* **For Noting**
9. Update on Data Centres – *Paper BSO 98/2013 – Director of Customer Care and Performance to Report* **For Noting**
10. Implementation of BSTP in BSO – *Paper BSO 99 /2013 refers - Chief Executive to Report* **For Noting**
11. Response to Audit Reports into BSTP Systems – **For Noting** **For Noting**  
*Paper BSO 100/2013 refers – Chief Executive to Report*
12. Honest Broker Service – Update – *Chief Executive to Report* **For Noting**
13. PALs Cope Re-Accreditation – Executive Summary – *Paper BSO 101/2013 refers – Acting Director of Operations to Report* **For Noting**
14. Any Other Business

15. Date of Next Meeting – ***Thursday 19 December 2013 – 10.00 am***  
Boardroom, BSO HQ, 2 Franklin Street, Newcastle.