

Agenda**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Thursday 29 March 2012 at 2.00 pm in the Lecture Theatre, Clady Villa, Knockbracken Healthcare Park.**

1. Apologies –
2. **Chairman's Business**
3. Minutes of the Meeting held on 28 February 2012 – *Marked A* – **For Approval**
4. **Matters Arising from Minutes**
 - (i) Action Sheet Arising from Meeting held on 28 February 2012 – *Paper BSO 17/2012 refers* **For Noting**
5. Finance Update – *Paper BSO 18/2012 refers – Director of Finance to Report* **For Noting**
6. Corporate Balanced Scorecard – February 2012 – *Paper BSO 19/2012 refers – Director of Customer Care and Performance* **For Noting**
7. BSO Draft Strategy for 2012 – 2015 and SDP for 2012/2013 – *Paper BSO 20/2012 refers - Director of Customer Care and Performance to Report* **For Approval**
8. BSO Claims Management Policy – *Paper BSO 21/2012 refers – Chief Legal Adviser to Report* **For Approval**
9. BSTP Update – *BSTP Programme Director to Report* **For Noting**
10. Judicial Review – *Update – Chief Legal Adviser to Report* **For Noting**
11. SAI Update – *Director of Operations to Report* **For Noting**
12. Any Other Business
13. Date of Next Meeting – *Thursday 26 April 2012 – 2.00 pm – Boardroom, BSO HQ.*