



Business Services
Organisation

Interpreting Service



BSO Face to Face Foreign Language Interpreting Service

Information for HSC Staff and Practitioners

Providing an Interpreter:

- ✓ Improves access to services
- ✓ Reduces risk of misdiagnosis, misunderstanding and non-consent
- ✓ Raises awareness of cultural needs
- ✓ Complies with legislative requirements - Race Relations Order (1997), Northern Ireland Act (1998)

HSCNI Services have a legal obligation to provide language support for patients who do not have sufficient proficiency in English

Visit our website for guidance on how to book an Interpreter:



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Website: <https://bso.hscni.net/>
Email: interpreting@hscni.net