

## Making Changes

**Based on the equality issues you identified in 2.2 and 2.3, what changes did you make or do you intend to make in relation to the policy or decision in order to promote equality of opportunity?**

<b><i>In developing the policy or decision what did you do or change to address the equality issues you identified?</i></b>	<b><i>What do you intend to do in future to address the equality issues you identified?</i></b>
<p>The policy states as its ultimate purpose that is to help our organisation meet the information and communication needs of individuals as effectively as possible.</p> <p>It offers commitments that are about ensuring that our approach to the provision of accessible information is clear and accurate.</p> <p>By adopting this approach we believe the public will benefit as the policy offers the commitment as to the standards people can expect from health and social care and public safety organisations when they provide information.</p> <p>The policy makes explicit reference to the legal requirements under Section 75 of the Northern Ireland Act, Human Rights Act, Race Relations and Disability legislation. It also draws on equality scheme commitments to ensure accessibility of information.</p> <p>The policy adds an accessible statement for adoption by the organisation</p> <p>Supporting materials provide detailed guidance to staff to assist in</p>	

addressing the barriers.	
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