



BALLYMENA URGENT DENTAL CARE CENTRE APPOINTMENT

Patient Instructions

Where do I go?

Your appointment is at Ballymena Health & Care Centre, 86 Cushendall Road, Ballymena BT43 6HB.

The link to the google map is as follows:

https://www.google.co.uk/maps/place/Ballymena+Health+And+Care+Centre/@54.8752724,-6.2718346,15z/data=!4m2!3m1!1s0x0:0x6a0ac8a8baea7056?sa=X&ved=2ahUKEwif66m4zJLpAhVNilwKHTJkBH0Q_BlwCnoECBYQCA

Please do not eat, drink or smoke in the 30 minutes prior to appointment time.

What do I do when I arrive?

- Please attend by car.
- Please drive into the car park behind the centre and park in the identified disabled spaces at the back wall and WAIT IN YOUR CAR.
- Once you have parked, please phone 028 2563 5670. Please hang up if you get voicemail and try the number again. Do not call any other numbers.
- Please then wait in your car until escorted into the building.
- Please attend alone if carers **must** attend then minimum numbers only.

What will happen next?

- A staff member will escort you into the building.
- The staff member will be in full Personal Protective Equipment (PPE).
- You will be asked to wear a mask, sanitise your hands, and you may also be required to have your temperature taken.
- The dentist will examine you and provide the necessary treatment to address your urgent dental need under local anaesthetic (if required).
- You will be expected to comply with full treatment in a timely fashion or treatment may have to be abandoned.
- Please note only one problem only will be treated this visit.
- Following your examination / treatment you will be escorted from the building.

Please note – there will be no cost payable for this service. We would request that you read the patient information leaflet accompanying this document in advance of attending for your appointment.