



## **BROWNLOW URGENT DENTAL CARE CENTRE APPOINTMENT**

### **Patient Instructions**

#### **Where do I go?**

Your appointment is at Brownlow Health Centre, 1 Legahory Court, Legahory, Craigavon, BT65 5BE.

The link to the google map is as follows:

<https://www.google.com/maps/place/Brownlow+Health+Centre/@54.4488441,-6.3697093,15z/data=!4m5!3m4!1s0x0:0x4834874e3a36940b!8m2!3d54.4488441!4d-6.3697093>

Please do not eat, drink or smoke in the 30 minutes prior to appointment time.

#### **What do I do when I arrive?**

- Please enter the Car Park at Brownlow Health Centre.
- At the far end of the car park drive around to the right, park your car in the designated “Dental” parking spaces and WAIT IN YOUR CAR to be called.
- Please make sure you have your mobile phone with you so we can contact you.
- Only the patient can enter the building, except for exceptional circumstances.

#### **What will happen next?**

- A staff member will escort you into the building.
- The staff member will be in full Personal Protective Equipment (PPE).
- You will be asked to wear a mask, sanitise your hands, and you may also be required to have your temperature taken.
- The dentist will examine you and provide the necessary treatment to address your urgent dental need under local anaesthetic (if required).
- You will be expected to comply with full treatment in a timely fashion or treatment may have to be abandoned.
- Please note only one problem only will be treated this visit.
- Following your examination / treatment you will be escorted from the building.

Please note – there will be no cost payable for this service. We would request that you read the Patient Information leaflet accompanying this document in advance of attending for your appointment.