

# General Dental Services Monthly News Sheet

September 2018

## Social Media

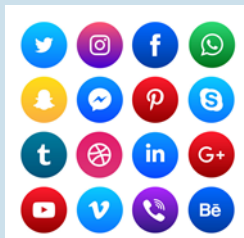
There is an increased focus on social media in today's environment. HSCB request that you are mindful of your professional responsibilities when using social media and always maintain confidentiality if participating in any online professional forums.

[GDC – Should I be worried about what I post on social media?](#)

You should familiarize yourself with your practice social media policy.

We would draw your attention to the guidance produced by GDC in June 2016, which is available on the GDC website:

<https://www.gdc-uk.org/professionals/standards/gdc-guidance>



## Learning Alert – Communicating with Service Users with Literacy Problems

Following a recent adverse incident, HSCB and PHA have reminded local Trusts of the need to ensure that they have procedures in place for communicating with service users who may have literacy problems.

This advice is also relevant to GDPs, and therefore practice staff should seek permission to copy correspondence to a trusted third party, when it is suspected that a patient may have literacy problems.

## HSC Pension Service

This note is to provide an update on Dentists' Annual Benefit Statement (ABS) for 17/18.

We are pleased to let you know that we have received further information from Dental Payments that includes 17/18 pensionable pay figure. The team will therefore update records and where we can verify the information, we will commence the production of the 17/18 Annual Benefit Statements (ABS) and Annual Allowance Statements (AA).

As you do not yet have access to the MSS (Member Self Service) facility, Annual Benefit Statements (ABS) produced will be sent to the home address recorded on your pension record at HSC Pension Service. Please ensure that any change to personal information such as address, change of status etc is communicated to us via [dentalpensions@hscni.net](mailto:dentalpensions@hscni.net)

Further updates will be sent via the Monthly News Sheet.

# Dental Prior Approval Modernisation



## Did you know...

You can now use the FPPS Dental Payment portal to submit prior approvals\*?

This includes the submission of radiographs and clinical photographs of teeth and/or models

\*allows for a faster response and no postage costs

If you want to know more contact [denapprovals@hscni.net](mailto:denapprovals@hscni.net)

Please help us help you by completing this short online survey

<http://www.hscbusiness.hscni.net/services/2385.htm>

### Influenza Vaccine and Tooth Extraction, Advice from the PHA

Please click on the link below for further information on the above.

[http://  
www.hscbusiness.hscni.net/  
services/2442.htm](http://www.hscbusiness.hscni.net/services/2442.htm)

### Telephone Interpreting Service

Please click on the link below for the updated contact details for Dental Practice Access Codes at The Big Word.

[http://www.hscbusiness.hscni.net/pdf/The  
%20Big%20Word%20Information%20Sheet  
.pdf](http://www.hscbusiness.hscni.net/pdf/The%20Big%20Word%20Information%20Sheet.pdf)

### Probity reviews

When submitting patient records for a probity review, GDPs are reminded to include the following:

- The relevant tooth charting for codes 0101, 0111, 0121
- A BPE for code 0111
- A full mouth periodontal report for code 0121
- Copies of all radiographs claimed in the course of treatment should be submitted and evidence of reporting should be included in the patient record.
- Claims for codes 2771 and 2772 (laboratory constructed special trays) require a laboratory prescription form for assurance.
- Occlusal appliances require a laboratory prescription form for assurance
- A claim for codes 1711, 1721, 1804, 1807 and 1811 which cover the use of precious metal can only be assured if the laboratory prescription form and/or Statement of Manufacture, SOM, are enclosed.