

**DRUG ALERT**  
**CLASS 2 MEDICINES RECALL**

**Action within 48 Hours**

**Pharmacy Level Recall**

Dear Healthcare Professional

**Novo Nordisk**

**Fiasp FlexTouch 100 units/mL solution for injection pre-filled pen**

**EU/ 1/16/1160/00**

**(Insulin Aspart)**

<b>Batch Number</b>	<b>Expiry Date</b>	<b>Pack Size</b>	<b>First Distributed</b>
HP50949	30 November 2019	5	22 March 2018

**Brief description of the problem**

Novo Nordisk is recalling one batch as a precautionary measure due to the presence of particles in a small number of samples.

**Advice for healthcare professionals**

Stop dispensing the batch listed above. Return all remaining stock of this batch to your supplier using the supplier's approved process. Novo Nordisk will also be circulating the letter attached to pharmacies.

This is a pharmacy level recall so there is no requirement to contact patients. If you receive queries about this issue from patients, however, please advise them to follow the advice given in the patient information leaflet regarding checking their insulin before use:

**'Check that the insulin in your pen is clear and colourless.** Look through the insulin window. If the insulin looks cloudy, do not use the pen.'



**Wholesalers**

Quarantine any remaining stock of this batch and return to the original supplier for credit.

**Company contact information**

**Medical enquiries**

Novo Nordisk Customer Care +44 (0) 845 600 5055

Email: [customercare@novonordisk.com](mailto:customercare@novonordisk.com)

**Stock enquiries**

Novo Nordisk Customer Care +44 (0) 845 600 5055

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Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter.

**TO ALL CHEMISTS, DOCTORS ON THE LISTS**

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**10<sup>th</sup> July 2018**

Pharmaceutical website: <http://www.hscbusiness.hscni.net>