

OMAGH URGENT DENTAL CARE CENTRE APPOINTMENT

Patient Instructions

Where do I go?

Your appointment is at Omagh Hospital & Primary Care Complex, 7 Donaghane Road, Omagh, BT79 0JJ.



The link to the google map is as follows:

<https://www.google.co.uk/maps/place/Omagh+Hospital+%26+Primary+Care+Complex/@54.5920694,-7.2668645,17z/data=!3m1!4b1!4m5!3m4!1s0x485fd498e5bbfd15:0xfebcbcb461b785f0!8m2!3d54.5920694!4d-7.2646758>

Prior to Appointment

In the event that your allocated appointment at the Omagh Hospital & Primary Care Complex is not on the same day as the initial assessment by your own dentist then you may receive a telephone call from one of the dental staff at the Omagh Hospital & Primary Care Complex on the morning of your appointment.

They will ask you the following questions as they assess for possible changes to your Covid 19 status:

- Since your appointment was arranged, have you been confirmed with Covid 19?
- Have you had a fever or breathing problems in the past 14 days? Do you suspect you have any other symptoms of Covid 19?
- Have you had direct contact with a confirmed or suspected Covid 19 patient?



If **NO** to all the above, you can confirm your attendance

If **YES** to any of the above, you will be advised by the dental team accordingly

Please do not eat, drink or smoke in the 30 minutes prior to appointment time.

What do I do when I arrive?

- Please wait in your car and expect a call from a withheld number at the agreed time to check your arrival.
- They will then call you back a few minutes later asking you to approach the main entrance. Use the double doors on right of main door - see arrow above.
- Please leave all belongings in car – coat, bags etc. Only take in phone and keys and keep on your lap.
- Only one carer/relative allowed – unless in exceptional circumstances and agreed in advance.

What will happen next?

- A staff member will escort you into the building.
- The staff member will be in full Personal Protective Equipment (PPE).
- You will be asked to wear a mask, sanitise your hands, and you may also be required to have your temperature taken.
- The dentist will examine you and provide the necessary treatment to address your urgent dental need under local anaesthetic (if required).
- You will be expected to comply with full treatment in a timely fashion or treatment may have to be abandoned.
- Please note only one problem only will be treated this visit.
- Following your examination / treatment you will be escorted from the building.

Please note – there will be no cost payable for this service. We would request that you read the patient information leaflet accompanying this document in advance of attending for your appointment.