



PRIMARY CARE OPTOMETRY POST-OPERATIVE CATARACT REVIEW & ASSESSMENT SERVICE:
QUICK GUIDE & AIDE MEMOIR

All Cataract Service Information accessed at the following link: [Cataract Service \(hscni.net\)](https://hscni.net) / OR
<https://hscbusiness.hscni.net/services/3273.htm>

	SERVICE INFORMATION	ACTION NEEDED
1. Service Specification	<p>Please read to ensure patient eligibility is determined, clinical assessment is provided in line with service specification, and other governance elements are complied with in full. Click here to read</p> <p>PLEASE NOTE: Patients should not be assessed before 6 weeks post-surgery under this service</p>	✓ READ
2. Cataract Care Pathway Guidance <u>including</u> the section on Post-Op complication referral protocol and pathway	<p>Please read to ensure Optometrists know the process for referral to the Trust of patients with a post-operative complication following their cataract surgery – essential to know the pathway & the process. Click here to read the guidance</p> <p>PLEASE NOTE: Any patient who presents with a possible post-operative complication/issue should be directed to the Trust as per the information they have been given on the day of surgery. Patients presenting before 6 weeks with a possible complication will not be facilitated under the service and practices are advised that NI PEARS cannot be used to assess these patients. These patients also should be directed to the Trust where their surgery was carried out.</p>	✓ READ



3. Process for Claim Submissions	To ensure staff are familiar with the process for submission of a claim for service provision (please refer to MOS/337 for details on access to the claim form). Click here to read	✓ READ
4. Process for access to the Medisoft Community Portal	To ensure Optometrists know how to complete an entry on Medisoft for an eligible patient who has been assessed under the HSC post-operative cataract review and assessment service. Click here to read guidance . PLEASE NOTE: Entry of clinical information and patient experience/satisfaction must be of a high standard with accuracy in detail. This information <ul style="list-style-type: none">a. Feeds directly into the patients Medisoft record within the hospital eye servicesb. Feeds into a UK-wide database assessing the quality and safety of cataract surgery in the UK	✓ READ
FOR <u>ONGOING</u> SERVICE QUERIES /ISSUES		
1. Problems connecting to the Medisoft website/community portal	PLEASE NOTE: <ul style="list-style-type: none">a. Problems with the Medisoft Community Portal should be directed to Medisoft. HSCB Ophthalmic Services and the BSO eBusiness team are unable to assist with these queriesb. The link to the Medisoft Portal / Application hosted on Optometry Portal is there as a courtesy / convenience for the profession. Users do not need to access the HSCNI Network / Optometry Portal to access the link. The Medisoft Community Portal / Application is a public facing website, which can if necessary be accessed via any personal device etc.	Contact Medisoft directly using the “Contact” option on the Medisoft Portal



2. Medisoft account registration issues	PLEASE NOTE: All account registration queries should be directed to Medisoft. HSCB Ophthalmic Services and the BSO eBusiness team are unable to assist with these queries	Contact Medisoft directly using the “Contact” option on the Medisoft Portal
3. Medisoft account password resets/issues	PLEASE NOTE: All account registration queries should be directed to Medisoft. HSCB Ophthalmic Services and the BSO eBusiness team are unable to assist with these queries	Contact Medisoft directly using the “Contact” option on the Medisoft Portal
4. Queries about a patient referral	PLEASE NOTE: All queries in respect of a patient whom you have referred must be directed to the relevant Health and Social Care Trust (HSCT) where their surgery took place through the numbers provided for each cataract site/centre. HSCB Ophthalmic Services are unable to assist with these queries	Contact the HSC TRUST as per detail in cataract pathway guidance
5. Queries with the submission of a claim for service	PLEASE NOTE: All queries in relation to the submission of a claim for the service should be directed to the BSO Ophthalmic Claims and Payments team	Contact BSO Ophthalmic Payments