

To: All Community Pharmacies providing
the COVID-CPVS

**Directorate of Integrated Care
Western Office**

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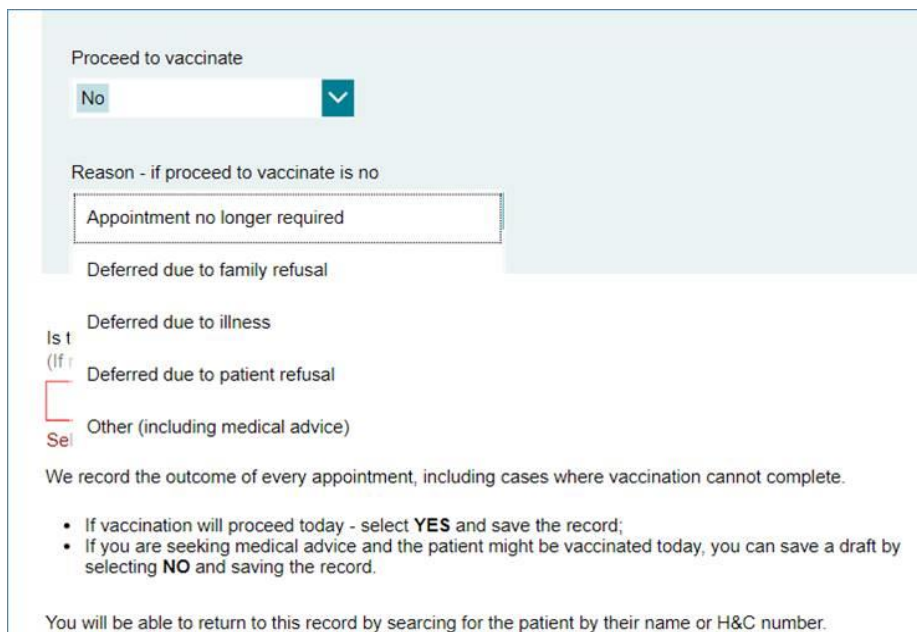
14th May 2021

Dear Colleague,

In the event of a patient declining a vaccination, the pharmacist is able to record on VMS that the vaccination was 'deferred due to patient refusal'.

The pharmacist needs to:

1. select the appointment for the patient
2. book the patient in
3. complete the vaccination questions
4. **when at the 'proceed to vaccinate' entry, select: No, and select 'deferred due to patient refusal' from the dropdown that appears.**



Proceed to vaccinate

No

Reason - if proceed to vaccinate is no

Appointment no longer required

Deferred due to family refusal

Deferred due to illness

Deferred due to patient refusal

Other (including medical advice)

We record the outcome of every appointment, including cases where vaccination cannot complete.

- If vaccination will proceed today - select **YES** and save the record;
- If you are seeking medical advice and the patient might be vaccinated today, you can save a draft by selecting **NO** and saving the record.

You will be able to return to this record by searching for the patient by their name or H&C number.

5. If the patient reconsiders and subsequently wishes to have a vaccination the patients details will need entered on the system through the 'Add new patient' function (as the book 2nd appointment function will not be displayed).

Regards

HSCB Pharmacy & Medicines Management

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