

Summary of key differences between the Community Pharmacy Emergency Supply Service and the Community Pharmacy Emergency Supply during a Pandemic Service

	Emergency Supply during a Pandemic Service	Emergency Supply Service Core Service
Service time-frame	6 th April 2020 – 30 th June 2022	Commencement date 1 st October 2022
Legislation	This service was provided under Regulation 226 of HMR 2012: Emergency sale etc. by pharmacist: pandemic diseases.	The service will be provided under Regulation 225 of HMR 2012: Emergency Supply at the Request of a Patient.
Interview patient	Regulation 226 does not require the pharmacist to interview the person requesting an emergency supply.	In line with the conditions of Regulation 225 the pharmacist will be required to interview the person requesting the emergency supply to ensure the conditions of the legislation are fulfilled.
Duration of supply	<ul style="list-style-type: none"> • There is no maximum supply quantity associated with Regulation 226. • It was considered good practice to supply up to a maximum of 30 days treatment. 	In line with the requirement of Regulation 225, the following quantities may be supplied via this service: <ul style="list-style-type: none"> • A maximum quantity of up to 30 days’ treatment for a POM • Schedule 4 (part 2) or 5 controlled drugs – up to five days’ treatment
Successive supplies	There was no restriction to patients receiving further supplies of their repeat medicines via this service.	Patients must have received a previous supply via a prescription from their own GP practice . Reasonable attempts should be made to confirm this e.g. from PMR or via NIECR (if available). Repeat supplies via the service should not be routinely made and best practice would require a patient to have received their previous supply via a prescription.
Reason why emergency supply is required	It was considered good practice to endorse the NCR PV1 with the reason why the patient requested an emergency supply.	The reason why a patient required an emergency supply should be endorsed on the NCR PV1.
Record keeping	Under the terms of Regulation 226, a record of the supply does not have to be made in the pharmacy’s prescription only medicines register .	A record (written or computerised) of the supply of POMs must be made in the prescription only medicine register in line with Schedule 23, paragraph 4 of HMR 2012.
Labelling requirements	There are no specific labelling requirements associated with Regulation 226	As per Regulation 225, the usual labelling requirements will apply, along with the addition of the wording “Emergency Supply” on the label
Advice to patient	Discussion with the patient not required	Discussion with the patient in line with

	via this service.	section 5.4 of the service specification and guidance document is required .
Communication to GP practice	The duplicate copy of the NCR PV1 should be delivered, as soon as practicably possible to the GP practice.	The duplicate copy of the NCR PV1 should be delivered at the first available opportunity (as soon as practicably possible, ideally within 48 hours) to the GP practice.