

**From Pharmacy Lead, SPPG**  
**Kathryn Turner**



**By email**

To community pharmacies contracted to provide the Living Well service

**Strategic Planning and Performance Group**

2 Franklin Street  
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SPPG Tel: 028 9536 3926

Date: 22<sup>nd</sup> May 2023

Dear Colleague,

**COMMUNITY PHARMACY SERVICE: LIVING WELL CAMPAIGNS: SURVEY ACCESS REINSTATED**

As per SPPG correspondence issued 30<sup>th</sup> March 2023, Living Well surveys have been on hold due to circumstances beyond our control.

We are glad to update you that the surveys are now reinstated. Previous survey weblinks (survey monkey) can no longer be used. Instead the surveys will be held on Microsoft forms.

Many thanks to CPNI and to the community pharmacies who have been involved in testing the new link to ensure survey links are accessible.

Survey weblinks will be held in future at <https://hscbusiness.hscni.net/services/3270.htm>  
You will receive the usual correspondence to notify you of the survey launches prior to a campaign finishing.

The two surveys that were placed on hold are now available as follows:

**Home Accident Prevention** - <https://forms.office.com/e/TmxrZ548MS>

If you have not completed the “Home Accident Prevention” survey, you will receive an email to your secure email to notify you to complete. If you have already completed this, then you will not receive an email reminder and no further action is required. **This survey must be completed by 16<sup>th</sup> June 2023.**

**Live Longer and Stronger** - <https://forms.office.com/e/vD3H70HtG4>

If you have not completed the “Live Longer and Stronger” survey, you will receive an email to your secure email to notify you to complete. If you have already completed this, then you will not receive an email reminder and no further action is required. **This survey must be completed by 14<sup>th</sup> July 2023.**

## Look after your eyes

In relation to the next survey “Look after your eyes”, access to this will be emailed to pharmacies week commencing 5<sup>th</sup> June 2023.

### General requirements

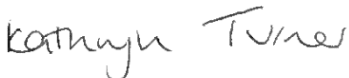
As with all surveys, when completing evaluation surveys please ensure you use the correct contractor number.

Comments or stories submitted may be used as anonymous anecdotes for campaign evaluation purposes or to support publicity for the Living Well service. Please ensure these stories are anonymised and not patient-identifiable and that permission has been gained from those involved to allow sharing of any story.

It is vital that all pharmacies contracted to provide “Living Well” submit their evaluation survey after each campaign as it allows SPPG to collate data to demonstrate the value and impact of the service to other sectors. Data also supports future commissioning and service development. The SPPG will be monitoring compliance with the service requirements, in particular evaluation submission. Where the SPPG identifies failure to comply, such as failure to submit evaluation data, the SPPG reserves the right to recover all, or part of, this funding via an adjustment to the pharmacy’s BSO payment account.

We apologise for any inconvenience caused by the survey delays.

Yours sincerely,



**Kathryn Turner**  
**Pharmacy Lead**  
**Strategic Planning and Performance Group**

<i>Contact Details for Local Primary Care Offices:</i>				
<b>Belfast</b>	<b>South Eastern</b>	<b>Southern</b>	<b>Northern</b>	<b>Western</b>
12-22 Linenhall Street Belfast BT2 8BS	12-22 Linenhall Street Belfast BT2 8BS	Tower Hill Armagh. BT61 9DR	County Hall 182 Galgorm Road Ballymena BT42 1QB	Gransha Park House 15 Gransha Park Clooney Road Londonderry BT47 6FN
Tel: 028 9536 3926	Tel: 028 9536 3926	Tel: 028 9536 2104	Tel: 028 9536 2812	Tel: 028 9536 1082
<a href="mailto:pharmacyservicesbelfast@hscni.net">pharmacyservicesbelfast@hscni.net</a>	<a href="mailto:pharmacyservicesse@hscni.net">pharmacyservicesse@hscni.net</a>	<a href="mailto:pharmacyservicesouth@hscni.net">pharmacyservicesouth@hscni.net</a>	<a href="mailto:pharmacyservicesnorth@hscni.net">pharmacyservicesnorth@hscni.net</a>	<a href="mailto:pharmacyserviceswest@hscni.net">pharmacyserviceswest@hscni.net</a>