

**From Pharmacy Lead, SPPG**  
**Kathryn Turner**



**By email**

Community Pharmacies contracted to provide CPCHSS

**Strategic Planning and Performance Group**

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Date: 16th November 2022

Dear Colleague,

**Community Pharmacy Care Home Support Service (CPCHSS)**

Thank you for your participation in the Community Pharmacy Care Home Support Service (CPCHSS), which commenced in December 2021.

The purpose of this letter is to provide some feedback now that the service has been operational for over ten months, and also to provide details of an upcoming ECHO session which will provide an opportunity for those providing the service to share their experiences and learning.

**Service uptake**

Approximately 389 care homes are signed up to the CPCHSS service with their community pharmacy, which represents 82% of all RQIA registered nursing and residential care homes. Work is continuing to promote the service via RQIA as we would ideally like to see all eligible care homes avail of this valuable input from community pharmacy.

Feedback from care homes which have already facilitated a community pharmacy visit has been very positive. Care home staff have expressed how beneficial and supportive they have found the service.

## Service activity

A review of a 2<sup>nd</sup> sample of completed medication audit support tools, shared with SPPG in August 2022 from a selection of community pharmacies, has indicated that community pharmacists are identifying a broad range of medication related issues within care homes. As a result, the community pharmacists have been able to provide advice and support to improve medicines management systems within the care homes.

## Service improvement

An ECHO session has been scheduled for Tuesday 22<sup>nd</sup> November 2022 at 7.30pm, which will provide an opportunity for those providing the service to share their experiences and learning.

- The session will be interactive and will include direct feedback from several community pharmacists who have taken part in delivery of the service.
- It is hoped by sharing experiences this will help other pharmacists with the improved delivery of this service.
- SPPG are also keen to hear direct feedback, particularly on the format of the audit tool, to help further improve and develop it.

We would encourage all pharmacies who deliver this service to attend the ECHO session.

To join the ECHO session please use the Zoom meeting ID or the Link below:

**Zoom Meeting ID:** 334 238 8181

**Passcode:** 90851

**Zoom Link:**

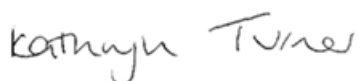
<https://echo.zoom.us/j/3342388181?pwd=Ti8wSkt5MnIMc2VHVy82Q29CS00yZz09>

If you have any queries in relation to this service please contact

Breege Brogan [Breege.Brogan@hscni.net](mailto:Breege.Brogan@hscni.net) or Gillian Plant [Gillian.Plant@hscni.net](mailto:Gillian.Plant@hscni.net)

Thank you again for the provision of this important service for patients in nursing and residential care homes.

Yours sincerely,



**Kathryn Turner**  
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**Strategic Planning and Performance Group**