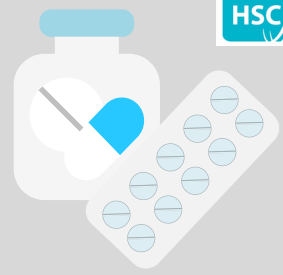


ORDERING YOUR REPEAT PRESCRIPTION



PLAN AHEAD

It is important that you order your repeat prescription in plenty of time e.g. 7 days before you run out of your medicines.

This is because it takes 5-7 working days for your GP practice to process your prescription requests and for your community pharmacist to prepare your medicines.

It is particularly important to plan ahead for weekend and holiday periods to avoid running out of your medicines.

HOW TO ORDER YOUR REPEAT PRESCRIPTION

There are a number of different ways you can order your repeat prescription. For example:

- Register for online services and order your repeat prescription online. Ask your GP practice for details on how to register.
- Return your prescription request slip (right hand side of prescription form) to your GP practice or community pharmacist. TICK only the items that you need.
- Order via the GP practice's repeat prescription telephone order line.

It is important to check what options are available in your GP practice or community pharmacy; choose the option that is most convenient for you.

CHECK YOUR PRESCRIPTION

Check all your items are there before leaving the pharmacy. Contact your GP practice if the pharmacy does not have a prescription for any of the items you ordered.

EMERGENCY SUPPLY OF MEDICINES

Your pharmacist may be able to provide you with an emergency supply of your medicines. This service is for emergencies only, where you have run out of your medicines and you do not have a prescription. It should not be used to obtain regular supplies of your medicines.

BE PATIENT

Please be understanding and considerate. Healthcare services are under considerable pressure.

Local GPs and pharmacists are working together to ensure you get the medicines you need in a safe and timely manner.