

By email

Strategic Planning and Performance Group

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Date: 14th September 2023

Dear Colleague

Reminder: Obtaining Lateral Flow Tests in Community Pharmacy

There are currently two routes to obtaining COVID Lateral Flow Tests (LFTs) into Community Pharmacy in Northern Ireland depending on whether for pharmacy staff or members of the public. This letter is a reminder of process for ordering only; there are no changes.

1) Community Pharmacy Staff (via Salesforce)

The current route of ordering tests through the Salesforce platform remains unchanged at this time; primary care organisations can continue to place orders via Salesforce, and staff should be advised to keep an appropriate supply at home for use if symptomatic.

If you have previously registered with the scheme you can order at <https://request-testing.test-for-coronavirus.service.gov.uk/> using your Unique Organisation Number (UON) which will have been supplied to the pharmacy by email in early 2022.

Contact the DHSC Helpline on 119 if you have any problems with ordering.

2) Patient/carer use (via Pharmacy Collect NI service)

Members of the public remain eligible to collect free lateral flow tests under the “Pharmacy Collect” service from participating community pharmacies if they are:

- Eligible for COVID-19 treatments
- A carer who provides close personal care for someone who is at higher risk from COVID-19 and has symptoms of COVID-19

Pharmacists and their staff **do not** need to check eligibility before supply of LFTs.

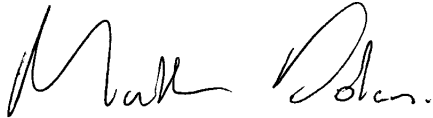
Ordering stock for Pharmacy Collect NI

- Pharmacies email a completed [order form](#) as an attachment to pharmPPEorders@hscni.net.
- All orders for Pharmacy Collect LFTs must be submitted by close of play on a Wednesday to be delivered by the following Tuesday.
- Any queries regarding deliveries should be directed to the Customer Helpline Tel no 02895361301.
- Pharmacy Collect NI stock should be kept separate from LFTs for staff use and LFT stock available for sale in the pharmacy.

Weekly submissions of LFTs supplied under Pharmacy Collect must be returned using the [e-form](#). Further information and documentation on the Pharmacy Collect NI service can be found on the [BSO website](#).

If you have any queries on either scheme please contact your local SPPG office.

Yours sincerely,



Matthew Dolan
Pharmacy Co-ordinator