



Department  
of Health &  
Social Care



## SERIOUS SHORTAGE PROTOCOL (SSP)

Reference Number: SSP040

Version Number: 1.0

This SSP applies to the following medicine

<b>Name of medicine (including strength and formulation)</b>	Phenoxymethylpenicillin 125mg/5ml oral solution sugar free
<b>Legal category</b>	POM

### 1. Details of medication to be supplied under this SSP

<b>Name of medicine (including formulation and strength) to be supplied</b>	Phenoxymethylpenicillin 125mg/5ml oral solution
<b>Quantity of this formulation</b>	Total quantity supplied in accordance with this protocol is to be equivalent to the number of days supplied on the original prescription.  For every 5ml Phenoxymethylpenicillin 125mg/5ml oral solution sugar free, the following quantity must – subject to the inclusion criteria below – be supplied in accordance with this protocol:  5ml x Phenoxymethylpenicillin 125mg/5ml oral solution
<b>Substitution results in a change to whether the use is licenced</b>	No

## Scope for which this Serious Shortage Protocol (SSP) applies

<b>The SSP applies to the following parts of the UK</b>	UK-wide
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### Clinical situation to which this Serious Shortage Protocol (SSP) applies

<b>Scope of SSP</b>	<p>All NHS and private prescriptions.</p> <p>This protocol does not allow for the quantity supplied to be less than the number of days treatment prescribed on the original prescription, although supply might be split between more than one dispensing episode in case of omissions to ensure the patient can commence treatment without delay.</p>
<b>Criteria for inclusion</b>	<ul style="list-style-type: none"> <li>• The patient presents with a valid prescription (meeting the requirements of the Human Medicines Regulations 2012) for Phenoxymethylpenicillin 125mg/5ml oral solution sugar free.</li> <li>• The patient/carer consents to receiving the medicine supplied in accordance with this SSP.</li> </ul>
<b>Criteria for exclusion</b>	<ul style="list-style-type: none"> <li>• Where the pharmacist, using their professional judgement, determines that the patient is not suitable to receive the alternative medicine in accordance with this SSP.</li> <li>• The patient presents with a prescription for a medicine other than Phenoxymethylpenicillin 125mg/5ml oral solution sugar free.</li> <li>• The patient presents a prescription which is not valid.</li> <li>• The patient/carer does not consent to receiving the medicine(s) supplied in accordance with this SSP.</li> <li>• Patients who have had a previous allergic reaction to Phenoxymethylpenicillin 125mg/5ml oral solution and its excipients.</li> <li>• Patients considered to be unsuitable or at higher risk need to be referred back to their prescriber promptly for further advice.</li> </ul>
<b>Cautions including any relevant action to be taken</b>	<ul style="list-style-type: none"> <li>• For diabetic patients, pharmacists should supply sugar free options where possible. If this is not available, patients/carers should be informed that there is a small amount of sugar contained in the product supplied but do not withhold treatment.</li> </ul>

	<ul style="list-style-type: none"> <li>Ensure that patients considered unsuitable for inclusion are promptly referred to their prescriber for further advice.</li> </ul>
<b>Special considerations for specific populations of patients</b>	Patients considered unstable or at higher risk need to be referred back to their prescriber promptly for further advice.
<b>Action to be taken if the patient is excluded</b>	If a patient does not meet the criteria within this SSP then they should be referred back to their prescriber promptly.
<b>Action to be taken if the patient or carer declines the supply</b>	If a patient/carer declines to receive medicine in accordance with this SSP, then they should be referred back to their prescriber promptly.

<b>Valid from:</b>	15/12/2022
<b>Expiry date:</b>	31/01/2023
<b>Reference number:</b>	SSP040
<b>Version number:</b>	1.0

**Any queries regarding the content of this SSP which was issued by the Secretary of State for Health and Social Care, should be addressed to NHS Prescription Services.**

You can get in contact by:

**Email:** [nhsbsa.prescriptionservices@nhsbsa.nhs.uk](mailto:nhsbsa.prescriptionservices@nhsbsa.nhs.uk)

**Telephone:** 0300 330 1349

**Textphone:** 18001 0300 330 1349

You can also write to us at:


<b>Newcastle</b>	<b>Middlebrook</b>	<b>Wakefield</b>
NHS Prescription Services Bridge House 152 Pilgrim Street Newcastle upon Tyne NE1 6SN	NHS Prescription Services Ridgway House Northgate Close Middlebrook Horwich Bolton BL6 6PQ	NHS Prescription Services 4th Floor Wakefield House Borough Road Wakefield WF1 3UB

## Change history

Version number	Change details	Date

## 2. Conditions under which this Serious Shortage Protocol (SSP) will operate

- The decision to supply any medicine in accordance with this protocol rests with the individual registered pharmacist who must abide by the protocol.
- Whilst pharmacy staff may support the dispensing process of the protocol, this must be carried out under the supervision of the registered pharmacist.
- Pharmacists using this SSP must ensure that it is only used within its authorised dates and within the criteria set out within the SSP. Pharmacists must check that they are using the current version of the SSP, particularly when referring to a hard copy version. Amendments may become necessary prior to the published expiry date. Current versions of SSP templates can be found at <https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/serious-shortage-protocols-ssps>.
- Users must not alter, amend or add to the content of this document; such action will invalidate the SSP.

Ministerial ratification by:			
Name	Position	Signature	Date
William Quince	Minister of State		15/12/2022

## **ADDENDUM**

### **Supporting information on notifying other healthcare professionals**

- Any items supplied in accordance with an SSP in response to an NHS prescription also needs to be supplied in accordance with NHS Pharmaceutical and Local Pharmaceutical Services Regulations.
- Those Regulations provide that where a therapeutic equivalent is supplied, a pharmacist will need to inform a patient's GP practice. This would generally be expected within the next working day, but further guidance would be given in any case where this applied.
- Where a different quantity, an alternative pharmaceutical form, an alternative strength or a generic equivalent is provided, it may not always be necessary that the patient's prescriber is informed, as the existence of the SSP may be enough for the prescriber to be aware that these changes in dispensing may take place, unless national arrangements agreed with the relevant representative bodies state otherwise. However, guidance may be issued on particular SSPs to indicate that prescribers should be informed of any patients that receive supply under it.
- In the absence of any preferred local alternate communication channels, all feedback to prescribers should be sent by NHSmail. The NHS Service Finder is a way for pharmacies to look up the email address of the patient's GP.