



# MEDICINES RECALL

## CLASS 3 MEDICINES RECALL

Action Within 48 hours  
Pharmacy/Wholesaler Level Recall

Date: 24 October 2024

EL (24)A/46

Our Ref: DMRC-31522269

Dear Healthcare Professional,

### Important update

This recall notification has been updated since its initial publication on 3<sup>rd</sup> of October 2024 to include the correct batch information for Cyanocobalamin 50 mcg Tablets, batch 17231510A. Glenmark Pharmaceuticals Europe Ltd. erroneously provided incorrect information pertaining the expiry date of batch 17231510A and have ensured that all other batch information is correct. Please ensure that appropriate action is taken to ensure this batch is recalled.

## Glenmark Pharmaceuticals Europe Ltd

Cyanocobalamin 50 mcg Tablets

PL 25258/0369

### SNOMED Code

Batch No	Expiry Date	Pack Size	First Distributed
17231378A	30-Nov-2024	50	01-Oct-2023
17231510A	31-Dec-2024	50	14-Mar-2024
17231511A	31-Dec-2024	50	17-Apr-2024

Active Pharmaceutical Ingredient: Cyanocobalamin

### Brief description of the problem

Glenmark Pharmaceuticals Europe Ltd is recalling the above batches of products as stability testing and retesting results have reported that levels of Unknown Impurity do not conform with the specification limit in the Marketing Authorization of the product. The recall is at pharmacy and wholesaler level.

### Advice for healthcare professionals

Stop supplying the above batch immediately. Quarantine all remaining stock and return it to your supplier using your supplier's approved process.

### Advice for patients

No further action is required by patients as this is a Pharmacy and Wholesaler level recall. Patients should continue to take medicines from these batches as prescribed by your healthcare professional.

Patients who experience adverse reactions or have any questions about the medication, should seek medical attention. Any suspected adverse reactions should also be reported via the [MHRA Yellow Card scheme](#).

### Further Information

For medical information enquiries please use the following options by phone +44 8004 580 383 or email [medical\\_information@glenmarkpharma.com](mailto:medical_information@glenmarkpharma.com)

For stock control enquiries please email [orders.uk@glenmarkpharma.com](mailto:orders.uk@glenmarkpharma.com)



Medicines & Healthcare products  
Regulatory Agency

Recipients of this Medicines Recall should bring it to the attention of relevant contacts by copy of this notice. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.

Yours faithfully

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