

From Interim Pharmacy Lead, SPPG
Emma Quinn



By email
All Community Pharmacies

Strategic Planning and Performance Group
2 Franklin Street
BELFAST
BT2 8DQ

Tel: 028 9536 3683
Email: emma.quinn@hscni.net

Date: 7th February 2025

Dear Colleague,

Community Pharmacy Care Home Support Service (CPCHSS)

Thank you for your participation in the Community Pharmacy Care Home Support Service (CPCHSS)

The requirement of the service is that each pharmacy should undertake **two care home visits** each financial year, the first of which should have been completed before the end of September 2024 and second before the end of March 2025.

I would like to remind those pharmacies who have yet to complete a second care home visit to organise this **before the end of March 2025**.

SPPG will continue to monitor and review this service. As outlined in the [service specification](#), in the event where SPPG/BSO cannot assure claims relating to the provision of this service, recovery of payment will be sought.

SPPG have introduced a process for partial recuperation of payments made to community pharmacists who are contracted to provide the service, but have not completed the required visits in line with the service specification. The process has been discussed with CPNI through the Service Development Group.

I will be writing to you again in early April 2025, in relation to the service for the incoming 25/26 year and also to seek confirmation and dates of visits completed during 24/25 year.

Thank you again for the provision of this important service for patients in nursing and residential care homes.

If you have any queries in relation to this service please contact Breege Brogan Breege.Brogan@hscni.net or Mary McIlvenna Mary.McIlvenna@hscni.net

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Emma Quinn', with a stylized flourish at the end.

Emma Quinn
Interim Pharmacy Lead
Strategic Planning and Performance Group