

**From the Chief Pharmaceutical Officer  
Professor Cathy Harrison**



**FOR ACTION**

Chief Operating Officer, Strategic Planning and Performance Group (*for onward transmission to relevant staff*)

Chief Executive, Business Services Organisation (*for onward transmission to relevant staff*)

Assistant Director of Integrated Care, Head of Pharmacy and Medicines Management, SPPG (*for onward distribution to Community Pharmacies*).

Head of General Medical Services, SPPG (*for onward distribution to GP Practices*)

GP Medical Advisers, Strategic Planning and Performance Group.

Castle Buildings  
Stormont  
BELFAST  
BT4 3SQ  
Tel: 028 90 523219  
Email: [cathy.harrison@health-ni.gov.uk](mailto:cathy.harrison@health-ni.gov.uk)

Date: 23 May 2025

Dear Colleagues,

**SERIOUS SHORTAGE PROTOCOL EXTENSIONS – CREON® 10,000 AND 25,000 GASTRO-RESISTANT CAPSULES**

Serious shortage protocols (SSPs) under the Human Medicines Regulations 2012 (HMRs) are an additional tool to manage and mitigate medicines shortages. An SSP enables community pharmacists to supply a specified medicine in accordance with a protocol rather than a prescription, without needing to seek authorisation from the prescriber, saving time for patients, pharmacists and prescribers. They are used in the case of a serious shortage, where a medicine would be likely to be out of stock for some time, and if, in the opinion of ministers, it would help manage the supply situation.

I am writing to inform you that in light of ongoing supply concerns across the UK regarding the availability of **Creon® 10,000 and 25,000 gastro-resistant capsules**, a decision has been made to extend the duration of the current SSPs, [SSP060](#) and [SSP061](#), to enable community pharmacists in Northern Ireland to limit the quantity of these products supplied to a total equivalent of one month's supply to ensure equity access of stock for patients.

These SSPs issued by the Department of Health and Social Care (DHSC) and authorised by the Secretary of State on behalf of the four UK nations will now **expire on Friday 21 November 2025**.

Pharmacists should refer to the latest version of SSPs which are available on the Business Services Organisation (BSO) dedicated page on its website:

<https://bso.hscni.net/directorates/operations/family-practitioner-services/pharmacy/contractor-information/drug-tariff-and-related-materials/serious-shortage-protocols-ssps/>.

The patient/carer must be made aware that in accordance with these SSPs, no further supply can be made from the same prescription above the one-month quantity.

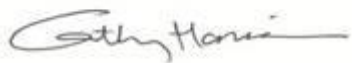
Should the quantity on the prescription be unclear, the pharmacist should consult with the patient and use their professional skill and judgement to make an appropriate supply under this SSP. Pharmacists should refer to the relevant Summary of Product Characteristics (SPC) and Patient Information Leaflets (PIL) to inform these decisions.

If a patient/carer declines to receive the reduced quantity of medicine under the relevant SSP, the pharmacist should use their professional judgement to determine if other courses of action are appropriate whilst taking into consideration wider supply issues. If this does not address their concerns, the patient/carer should be referred back to their prescriber for advice.

### **Action Required**

All relevant staff should be made aware of these SSP extensions. I would ask the SPPG to bring this information to the attention of GP Practices and Community Pharmacists directly.

Yours sincerely,



**Professor Cathy Harrison**  
**Chief Pharmaceutical Officer**