

Windows 10 End-of-Life & HSCNI Network Connectivity

This notification is to make you aware in advance of an **important change** that may affect your ability to establish a connection to the **HSCNI Network / FPS Optometry Secure Web Portal**.

Microsoft's **Windows 10** Operating System will reach its **end-of-life** on the **14th October 2025**. After this date Microsoft will **officially no longer** provide Security and Feature updates or support for this Operating System.

To safeguard the integrity of the HSCNI network, its applications and data, BSO ITS will implement a security policy within the F5 BigIP software that will **block connections** from any device (PC, Laptop or Tablet) running Windows 10 **after this date**; devices operating on unsupported versions will not meet our required compliance standards.

What does this mean for you?

If you currently use a Windows 10 device to connect to the HSCNI Network / Optometry Portal, you will need to upgrade this to the Windows 11 Operating System.

As independent external contractors, BSO cannot advise on the steps required to upgrade your devices, however information on Windows 11 (*regarding software upgrades and the minimum system requirements etc.*) can be found on the [Microsoft Website](#).

What Operating System do I have?

If you are unsure of what Operating System your Windows device is using, please follow the steps below:

- Open the **Search** function.
 - Click the magnifying glass icon or bar on your taskbar.
- **Search** for “**About your PC**”.
- **Open** the corresponding match.
 - A popup will open with the title **System > About**.
- **Scroll** down this page to find **Windows Specifications** section.
 - This will display the version installed.
 - Examples: Windows 10 Home, Windows 10 Pro, Windows 11 Enterprise.

For any further information, please contact the [FPS eBusiness Team](#)