

From Pharmacy Lead, SPPG
Emma Quinn



By email

Community Pharmacies contracted to
provide CPCHSS

**Strategic Planning and Performance
Group**

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Date: 6th January 2026

Dear Colleague,

Community Pharmacy Care Home Support Service (CPCHSS)

Thank you for your participation in the 25/26 Community Pharmacy Care Home Support Service (CPCHSS).

The requirement of the service is that each pharmacy should undertake **two care home visits** each financial year, the first of which should have been completed before the end of September 2025 and the second before the end of March 2026.

I would like to remind those pharmacies who have yet to complete a second care home visit to organise this **before the end of March 2026**.

Service monitoring and post payment verification

SPPG will continue to monitor and review this service. As outlined in the service specification, in the event where SPPG / BSO cannot assure claims relating to the provision of the service, recovery of the payment will be sought. SPPG have recently agreed a process with CPNI for recuperation of payments made to community pharmacists who are contracted to provide the service, but have completed only one or no care home visits within a financial year.

If you have any queries in relation to this service please contact Breege Brogan Breege.Brogan@hscni.net. Thank you again for the provision of this important service for patients in nursing and residential care homes.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Emma Quinn".

Emma Quinn
Pharmacy Lead, SPPG