

**AGREEMENT FOR THE STRATEGIC PLANNING AND PERFORMANCE GROUP
OF THE DEPARTMENT OF HEALTH TO ACT AS AN HONEST BROKER AND
FOR PERSONAL PATIENT/CLIENT INFORMATION TO BE RELEASED FOR
USE IN THE HSC MODEL COMPLAINTS HANDLING PROCEDURE (MCHP)**

I, (insert name)

.....

of (address).....

.....

authorise the Strategic Planning and Performance Group (SPPG) of the Department of Health, to act as an Honest Broker in relation to my complaint and if required for personal information, health and other Health and Social Care (HSC) records to be released to those HSC staff who require them for use in consideration of my complaint.

I understand that any subsequent issues to those detailed within my complaint, may be shared with the Practice/HSC Organisation.

Signature		Date			
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*** NOTE**

All HSC staff have a duty of confidence to ensure that any personal information held on members of the public (which includes medical records and personal “non-health” information such as a patient’s or client’s name and address, or details of his or her financial or domestic circumstances) is not used for a different purpose or passed to anyone else without the consent of the provider of the information.

**PLEASE RETURN FORM TO THE DIRECTORATE OF PRIMARY CARE,
STRATEGIC PLANNING AND PERFORMANCE GROUP (SPPG), 12/22
LINENHALL STREET, BELFAST BT2 8BS**