

COMMUNITY PHARMACY SERVICE:

Enhanced Needle Exchange Services

Pilot Element 1: Naloxone Supply - Take Home & Immediate Emergency

CONTRACT 2026

Please note:

Contractors must ensure that the **Pilot Element 1: Naloxone Supply - Take Home & Immediate Emergency (Naloxone Service)** is provided in accordance with the service specification and operated in accordance with all relevant Acts of Parliament, statutory regulations or other laws. Contractors will be expected to comply with guidance that has been formulated in consultation with Community Pharmacy Northern Ireland (CPNI).

This document comprises the agreement between the Strategic Performance and Planning Group (purchaser) and the pharmacy contractor (provider).

Indemnities

The provider hereby agrees to indemnify the purchaser against any claims for damages for loss, damage, injury (including death), plus all associated costs arising out of the acts or omissions of the provider, his servants or agents.

Information Requests

The information gathered will be used to inform future service delivery.

Period of contract

The pilot service, operational from 5th February 2025, will continue to operate from 6th February 2026 for 12 months in the first instance. This contract may be terminated by either the purchaser or the provider by giving notice of 8 weeks.

**Please note, this service is dependent on stock levels of Naloxone supplies.
Therefore, the service may be paused or withdrawn if supplies are unavailable.**

Remuneration

- For each **Naloxone Take Home supply** a fee of **£6.00** will be paid.
- Only one fee can be claimed per client regardless of the amount of Naloxone dispensed.
- For each **Naloxone Emergency Administration supply** a fee of £2.20 will be paid.
- Pharmacies will be paid an additional **Retainer Fee of £250 per annum**

Remuneration for the Enhanced Needle and Syringe Exchange Service is provided by the Public Health Agency.

- Claims for payments will be generated via submission of required transaction information in the Naloxone module of the *Northern Ireland Harm Reduction Information System (HRIS)*, also known as Neo360.
- A monthly claim form must be submitted via Neo360 within the Activity Claims module, as is already done through NSES.
- Any transactions not lodged cannot be paid for. It is imperative that all transactions are recorded on HRIS by the 5th of the following month to allow for BSO to process claims that month.
- Any queries in relation to payments should be directed to PHA Regional Lead for Needle and Syringe Exchange, adele.dunn@hscni.net

Verification and Clawback

The SPPG and PHA will be monitoring compliance with the requirements of this contract. Where the SPPG identifies failure to comply, the SPPG reserves the right to recover all, or part of, this funding.

Requirements

The pharmacy contractor must ensure that both the location from which the service will be provided and all individuals providing the service meet the requirements outlined in the service specification.

The pharmacy contractor / responsible pharmacist is responsible for ensuring that the service is delivered in line with the service specification by suitably trained and competent staff.

Service Monitoring

Information gathered from claims submitted will be used to monitor the service on an on-going basis. All documentation is open to evaluation/monitoring by SPPG/PHA at any point.

Completion of the Agreement:

Completion of the Microsoft form comprises the agreement between the Strategic Performance and Planning Group (purchaser) and the Pharmacy Contractor (provider). The pharmacy agrees to participate in the above service and provide the service in line with the Service Specification and guidance. Details of participation in this pilot service will be shared with CPNI.

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