OTC Codeine Pilot Flowchart

Request for OTC codeine product

Identification
Initial screening (E.g. WWHAM)

Client <18yrs or no concerns about problematic use
Provide appropriate advice
Offer leaflets/resources

Initial screening to be delivered by a member of staff who has completed relevant training

Client >18yrs AND identified as needing OR requesting advice/support for problematic use
Refer to Pharmacist

Risk Assessment and Brief Intervention (BI)
Complete Risk Assessment Tool
Frames approach recommended for BI

Client declines intervention
Provide appropriate advice
Offer leaflets/resources
Signpost as appropriate
Record on Risk Assessment Tool

Risk Assessment/Brief Intervention/Signposting/Referral to be completed by a Pharmacist who has completed relevant training

Signposting and Referral
Offer referral to CAS if:
Client >18yrs **AND** Registered with GP in NHSCT area **AND** misuse (prolonged, excessive use of OTC codeine OR score ≥2 on CDS)

Consider urgent referral to CAS as appropriate
Discuss Steps to Change - Links Counselling Service

Client declines Referral
Provide appropriate advice
Offer leaflets/resources
Signpost as appropriate
Record on Risk Assessment Tool

Consider all appropriate options for Signposting
ED/GP/Steps to Change

Referral accepted by CAS
CAS will contact client directly if they are suitable for treatment

Referral Returned from CAS following Triage
Client contacted by Pharmacist (2 attempts)
Discuss Steps to Change - Links Counselling Service