

SERIOUS SHORTAGE PROTOCOL (SSP)

Reference Number: SSP089

This SSP applies to the following medicine

Name of medicine (including strength and formulation)	Lansoprazole 30mg orodispersible tablets where supply is available, but the prescription is for more than one month's supply.
Legal category	POM

1. Details of medication to be supplied under this SSP

Name of medicine (including formulation and strength) to be supplied	Lansoprazole 30mg orodispersible tablets
Quantity of this formulation (if applicable)	Total quantity supplied under this protocol is to be equivalent to one month's supply of the prescribed medicine.
Substitution results in a change to whether the use is licenced	n/a

Scope for which this Serious Shortage Protocol (SSP) applies

The SSP applies to the following parts of the UK	UK-wide
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Clinical situation to which this Serious Shortage Protocol (SSP) applies

Scope of SSP	All NHS and private prescriptions.
Criteria for inclusion	- The patient presents with a valid prescription (meeting the requirements of the Human Medicines Regulations 2012) for an amount greater than one month's supply for lansoprazole 30mg orodispersible tablets. - The patient/carer has been made aware that in accordance with this SSP, no further supply can be made from the same prescription above the one month quantity.
Criteria for exclusion	- The patient presents with a prescription for a medicine other than lansoprazole 30mg orodispersible tablets. - The patient presents a prescription which is not valid.

	- The patient presents a prescription for lansoprazole 30mg orodispersible tablets for an amount less than or equivalent to one month's supply. - The patient/carer does not consent to receiving the medicine supplied in accordance with this SSP.
Cautions including any relevant action to be taken	When supplying in accordance with this SSP, ensure patients are advised to contact their prescriber and/or GP practice to reorder their medication on time.
Special considerations for specific populations of patients	None
Action to be taken if the patient is excluded	For patients with a prescription for one month or less, supply the full amount prescribed, if available. If full supply is not available, then refer the patient to a pharmacy that has stocks or refer back to the prescriber.
Action to be taken if the patient or carer declines the supply	If a patient/carer declines to receive reduced quantities of the medicine under this SSP, the pharmacist should use their professional/clinical judgement to determine if other courses of action are appropriate whilst taking into consideration wider supply issues. If this does not address their concerns, the patient/carer should be referred back to their prescriber for advice.

Valid from:	09/09/2026
Expiry date:	15/01/2027
Reference number:	SSP089
Version number:	1.0

Any queries regarding the content of this SSP which was issued by the Secretary of State for Health and Social Care, should be addressed to NHS Prescription Services.

You can get in contact by:

Email: nhsbsa.prescriptionservices@nhsbsa.nhs.uk

Telephone: 0300 330 1349

Textphone: 18001 0300 330 1349

You can also write to us at:

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NHS Prescription Services
Bridge House
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Middlebrook

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Northgate Close
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Horwich

Wakefield

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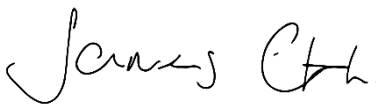
Bolton
BL6 6PQ

Change history

Version number	Change details	Date

2. Conditions under which this Serious Shortage Protocol (SSP) will operate

- The decision to supply any medicine under this protocol rests with the individual registered pharmacist who must abide by the protocol.
- Whilst pharmacy staff may support the dispensing process of the protocol, this must be carried out under the supervision of the registered pharmacist.
- Pharmacists using this SSP must ensure that it is only used within its authorised dates and within the criteria set out within the SSP. Pharmacists must check that they are using the current version of the SSP, particularly when referring to a hard copy version. Amendments may become necessary prior to the published expiry date. Current versions of SSP templates can be found at <https://www.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/serious-shortage-protocols-ssps>.
- Users must not alter, amend or add to the content of this document; such action will invalidate the SSP.
- As supply in accordance with this is for a lower quantity compared to dispensing the prescription, for NHS prescriptions, no prescription charge will be applicable.

Ministerial ratification by:			
Name	Position	Signature	Date
James Frith MP	Minister for Health Innovation		09/09/26

ADDENDUM

Supporting information on notifying other healthcare professionals

- Any items supplied in accordance with an SSP in response to an NHS prescription also needs to be supplied in accordance with NHS Pharmaceutical and Local Pharmaceutical Services Regulations.
- Those Regulations provide that where a therapeutic equivalent is supplied, a pharmacist will need to inform a patient's GP practice. This would generally be expected within the next working day, but further guidance would be given in any case where this applied.
- Where a different quantity, an alternative pharmaceutical form, an alternative strength or a generic equivalent is provided, it may not always be necessary that the patient's prescriber is informed, as the existence of the SSP may be enough for the prescriber to be aware that these changes in dispensing may take place, unless national arrangements agreed with the relevant representative bodies state otherwise. However, guidance may be issued on particular SSPs to indicate that prescribers should be informed of any patients that receive supply under it.
- In the absence of any preferred local alternate communication channels, all feedback to prescribers should be sent by NHSmail. The NHS Service Finder is a way for pharmacies to look up the email address of the patient's GP.