

Agenda**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Thursday 25 January 2018 at 10.00 am in Boardroom, BSO HQ, 2 Franklin Street, Belfast, BT2 8DQ.**

1. Chair's Welcome and Apologies
 - Apologies:- Deep Sagar
2. Declaration of Conflicts of Interest
3. **Minutes**
 - (i) Minutes of Meeting held on 21 December 2017 – **Marked A For Approval**
4. Chairs Business **For Noting**
5. Chief Executive's Report **For Noting**
6. **ITEMS FOR DISCUSSION:-**
- 7.1. **Finance**
 - (i) Finance Report – Month 9 - **Paper BSO 1/2018 refers – For Discussion and Noting (DoF) to Report**
8. **ITEMS FOR NOTING:-**
- 8.1 Report on BSO Prompt Payment for Period Ending 31 December 2017 **For Noting Paper BSO 2/2018 refers**
- 8.2 Corporate Balanced Scorecard – **BSO 3/2018 refers – Director of CCP For Noting to Report**
- 8.3 Annual Business Plan Performance Report, Period ending 31 December 2017 – **BSO 4/2018 refers – Director of CCP to Report For Noting**
- 8.4 Update on Payroll Improvement Project – **DoF to Report For Noting**
9. **REPORTS FROM COMMITTEES**
- 9.1 **Business and Development Committee (BDC)**
 - (i) Report of Meeting held on 18 January 2018 – **Chair of BDC to Report For Noting**

- (ii) Minutes of Meeting held on 20 October 2017 – *Paper BSO 5/2018 refers* **For Noting**
10. **ITEMS FOR APPROVAL**
- 10.1 BSO Social Media Policy – *Paper BSO 6/2018 refers – Chair of BDC To Report* **For Approval**
- 10.2 BSO Customer Relationship Strategy 2017-21 – *Paper BSO 7/2018 refers – Director of CCP to Report* **For Approval**
11. **PRESENTATION**
- 11.1 Presentation by Head of Leadership Centre – “Be on Board” Programme – *Paper BSO 8/2018 refers* **For Noting**
12. *Any Other Business*
- 12.1 Declaration and Register of Interests 2017/18 – Updated - *Paper BSO 9/2018 refers* **For Noting**
13. Date of Next Meeting – *Thursday 22 February 2018* – 10am – Boardroom, PALs, 77 Boucher Crescent, Belfast, BT12 6HU.