

Agenda

MEETING OF THE BSO BOARD

A meeting of the BSO Board will take place on **Thursday 30 May 2013 at 2.00 pm in the Boardroom, BSO HQ, 2 Franklin Street, Belfast.**

1. Apologies –

2. **Chairman's Business**

3. ***Minutes***

Minutes of Meeting held on 25 April 2013 – ***Marked A***

For Approval

4. ***Matters Arising from Minutes***

(i) Corporate Balanced Scorecard – March 2013 – ***Agenda Item 8 refers – Director of Customer Care and Performance to Report - ATTACHED*** **For Noting**

5. Presentation on Implementation of Electronic Care Record (ECR) – **For Noting**
by David Bryce and Gary Loughran

6. **Financial Matters**

(i) Finance Report – March 2013 - **Paper 38/2013 refers – Director of Finance to Report – Director of Finance to Report** **For Noting**

(ii) BSO Service Offering 2013/2014 – **Paper 39/2013 refers – Director of Finance to Report –** **For Noting**

6. ***HR & Corporate Services***

(i) Revised HR & Corporate Services Report – **Paper 40/2013 refers – Director of HR&CS to Report** **For Noting**

(ii) Paper on Auto Enrolment – **Paper 41/2013 refers – Director of HR & Corporate Services to Report** **For Noting**

(iii) Information Governance Annual Report – **Paper 42/2013 refers – Director of HR & Corporate Services to Report** **For Noting**

7. Implementation of BSTP in BSO – **Chief Executive and Director of Operations to Report** **For Noting**

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| 8. | Corporate Balanced Scorecard – April 2013 – <i>Paper BSO 43/2013 refers – Director of CCP to Report</i> | For Noting |
| 9. | Paper on Board Development – <i>Paper 44/2013 refers – Director of Customer Care and Performance to Report</i> | For Discussion |
| 10. | Presentation on Customer Survey by Director of Customer Care and Performance | For Noting |
| 11. | <u>AOB</u> | |
| | (i) Declaration of Interests Register for 2013/14 – <i>Paper BSO 45/2013 refers</i> | For Noting |
| | (ii) Dates of Board Meetings – <i>July – December 2013 – Proposed Dates:-</i> | |
| | Thursday 25 July 2013 (<i>to consider Final Accounts – one agenda item</i>) | |
| | Thursday 29 August 2013 – 2.00 pm | |
| | Thursday 26 September – <i>Recognition Event and Board Meeting</i> | |
| | Thursday 31 October 2013 – 2.00 pm | |
| | Thursday 28 November 2013 – 2.00 pm | |
| | Thursday 19 December 2013 – 10.00 am | |
| 12. | Date of Next Meeting – <i>Thursday 27 June 2013 –2.00 pm Boardroom, BSO HQ, 2 Franklin Street, Belfast.</i> | For Noting |