

DM+D FAQ's

Q Do I still need to code my prescriptions?

A Yes, you must continue to code your prescriptions as normal.

Q Where can I find a list of drugs which may be subject to auto-coding?

A The current list can be found on the BSO website at
<http://www.hscbusiness.hscni.net/services/2075.htm>

Q Where can I obtain further information regarding dm+d?

A Information available at <https://www.nhsbsa.nhs.uk/pharmacies-gp-practices-and-appliance-contractors/dictionary-medicines-and-devices-dmd>

Q Do I need to separate out fully hand written prescriptions?

A No, the 2D barcode will contain no drug information and the forms will pass to Data Prep who will punch contractor's manual endorsement.

Q What should I do if the 2D barcode does not scan?

A You should code the prescription form as normal and submit it in the appropriate batch.

Q What should I do if the quantity prescribed is different from quantity supplied?

A If computer generated prescription form and the pack is breakable, then move to the part coded or amended batch as appropriate.

A If computer generated prescription form, the pack is non-breakable, the form is fully coded, and then no action is required. We do however recommend that you contact the prescriber to have the quantity amended to a full pack on the patient's records for all future prescriptions.

Q What should I do if a doctor amends the presentation or quantity of a drug after printing a prescription form?

A The prescription form should be moved to part coded or amended batch as appropriate.

Q What should I do if a doctor amends the directions after printing a prescription form?

A No action required, if the originally prescribed drug or quantity have not been affected.

Q Do I need to separate out prescription forms with quantities specified as number of packs ie 2 x op or 3 x 28?

A No action required. If you have any concerns regarding a quantity, you can move the prescription form to part coded or amended batch as appropriate.

Q My prescription item report shows a form serial number, does this mean that the form has been subject to auto-coding?

A No, this only indicates that the small 2D barcode has been read and this contains the serial number and prescriber information. It is the large 2D barcode which is used for auto-coding.

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Q Where can I find guidance on using the dm+d browser?

A A guide to using the dm+d browser can be found on the BSO website at <http://www.hscbusiness.hscni.net/services/2075.htm>