HSC Business Services Organisation

Chief Executive
2 Franklin Street
BELFAST
BT2 8DQ

Tel: 028 9536 3863
Email: FOI.BSO@hscni.net

22nd July 2019

BY EMAIL
[redacted]

Our Ref: FOI 1077

Dear [redacted]

Your request for information was received on 6th June 2019 and was dealt with under the terms of the Freedom of Information Act 2000. Please be advised that the Business Services Organisation (BSO) has now completed its search for the information you requested with regards to IT Contracts Data.

Please accept my apologies for the delay in providing you with the information requested.

Please find this information below

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.
Exempt from disclosure

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
April 2020

3. Fixed Line- Contract Duration- the number of years the contract is for each provider
12 months

4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
PRI ISDN

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines
6180 Channels

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
Exempt from disclosure

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
April 2020

8. Minutes Landline Monthly Spend- Monthly average spend for each provider. An estimate or average is acceptable.
£4000 approximately

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
1 year

10. Number of Extensions - Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
3500 approximately

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?
Exempt from Disclosure

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
Not used

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.
N/A

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
Exempt from disclosure

15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
GP Network – July 2019

PSSN – June 2024
Other WAN circuits are on individual contracts and as such there would be too many to innumerate

16. Contract Description: Please can you provide me with a brief description of the contract
Exempt from disclosure

17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
265

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.
WAN approximately £750,000
GP Network approximately £680,000

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.
Exempt from disclosure

I wish to advise that some of the information relating to software applications is considered exempt from disclosure in line with Section 36(2) of the Freedom of Information Act 2000. Please also note that information relating to responsible contract officers is considered exempt from disclosure in line with Section 40(2) of the Freedom of Information Act 2000.

BSO's Information Technology Service (ITS) has been commissioned to provide shared ICT services to the wider HSC organisations. Essential elements of the service include the security of the data held and the protection of the HSC network boundary. With the ever increasing Cyber Security threat posed by malicious hackers, criminal organisations, and nation states involved in cyber espionage and warfare, it is necessary to minimise the range of attack vectors presented to these nefarious non HSC entities.

Below is a list of information items, which if were disclosed, would significantly increase the risk of malicious attacks on the HSC infrastructure:

- All network hardware and software
- All network security hardware and software
- All server hardware
- Server operating systems and versions
- Server middleware product information
- Server security software
- Client hardware and operating systems
- Client security software
- Contract information from which any of the above could be inferred
- Individual staff details

For further information on this exemption, please refer to: http://www. legislation .gov. uk/ukpga/2000

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to

Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint under Section 50 of the Freedom of Information Act, to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Freedom of Information Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

Liam McIvor
Chief Executive